

# STUDENT TRANSPORTATION OF PEEL REGION **STOPR**

## INFORMATION FOR PARENTS REGARDING SCHOOL START UP TRANSPORTATION PROCEDURES FOR SEPTEMBER 2019

- If your home address will be changing during the summer, please notify the office staff at your child's school prior to June 28. Late requests will not be reflected in the planned bus routes to commence in September and may result in transportation services not being available for your child during the first weeks of school. Parents will be responsible for their children getting to and from school until appropriate transportation service is arranged.

The distance criteria for transportation eligibility must be more than:

- 1.0 kilometer Kindergarten and Grade 1
- 1.6 kilometers for Grades 2 – 4
- 2.0 kilometers for Grades 5 – 8
- 3.8 kilometers for Grades 9 – 12

If your child is moving to grade 2, grade 5, or grade 9 in the 2019-2020 school year, their eligibility status for transportation may be changing. Eligibility information can be accessed at the website noted below.

Parents who receive letters in June of this year indicating that the transportation eligibility status for their children is being revised due to eligibility reassessment are reminded that this change will occur effective September 3, 2019.

- All transported kindergarten and grade 1 students are required to be met by a parent/caregiver when disembarking from their bus on their return trip from school.
- Courtesy transportation, which is assignment of ineligible students to available, empty seats on buses, will not be initiated prior to October 1. No exceptions.
- Please be aware that during September and early October, STOPR priorities are eligible students requiring transportation service, bus overloads, and route timing adjustments.
- Requests for additional or adjusted bus stop locations, route adjustments, and challenges to eligibility status will not be addressed until late October.
- Please be patient. STOPR provides transportation services for approximately 65,000 students to 350 schools on 1,400 buses. This is accomplished with an operations staff of 15. Every effort is made to complete required adjustments as quickly as possible, but there are limitations to the volume of changes which can be appropriately communicated and implemented each week.

### Contacting STOPR

**The STOPR offices are open during the summer months (July, August)**

**Internet:** [www.stopr.ca](http://www.stopr.ca). This website provides up to date delay and inclement weather cancellation information in addition to policy, procedures and frequently asked questions  
[Businfo.stopr.ca](http://Businfo.stopr.ca). This website allows parents to access information specific to "what school do I attend" and "am I eligible for transportation". This site also provides parents access to specific bus stop location and pick up and drop off times for their children if eligible for transportation

**Telephone: STOPR:** Phone: 905 890-6000  
Toll free: 1-800 668-1140