





UPDATED**COMMUNITY AGENCY & SUPPORTS-
STATUS and Response to COVID-19**





The following resource provides links and resources regarding support services and in the community to respond to the COVID-19 pandemic.

Please **CLICK** on the following linked bookmarks to find out more about: [agencies that serve clients with special education needs](#), [transportation](#), [financial assistance or programs](#), [socio-economic supports](#), [food banks](#), [mental health supports](#), [public health](#) and how to [FIND OTHER SERVICES](#).



Disclaimer: This is a list of various community resources compiled by DPCDSB. Please note that this is not an exhaustive list and other community resources may exist. This document is for reference purposes only and is not intended as a recommendation or endorsement of services listed in this resource. As resources are changing on a daily basis, connect directly with the website to get the most updated information.

 SPECIAL EDUCATION NEEDS / DIVERSE LEARNERS		
Community Agency	Status	Information/Resources
Autism Ontario 	Connect with Us Virtually!	List of Resources to Help Us Through COVID-19
Autism Speaks Ontario 	COVID-19 Information and Resources by our Autism Response Team	COVID-19 Information and Resources
ACSD-Assistance for Children with Severe Disabilities 	If you are a parent caring for a child with a severe disability, you may be able to receive financial support through the Assistance for Children with Severe Disabilities Program.	This program provides financial support for low-to moderate income families to cover some of the extra costs of caring for a child who has a severe disability.








Community Agency	Status	Information/Resources
<p><u>Association for Bright Children, Peel Chapter</u></p> 	<p>During the COVID-19 outbreak, ABC Peel is not planning events or meetings.</p> <p>If you have questions regarding supporting your gifted child, please contact us at: support@abcpeel.org.</p> <p><u>The Association for Bright Children of Ontario</u></p>	<p><u>Learning Resources for School Closures</u></p> <p><u>Resources - Education Links</u></p>
<p><u>Brampton Caledon Community Living</u></p> 	<p>All day supports closed, specific sites indicated: <u>Brampton Caledon Community Living</u>)</p>	<p>TEL: 905.453.8841 TTY: 905-456-6911 FAX: 905.453.8853 Email : info@bramptoncaledoncl.ca</p>
<p><u>Bob Rumball Canadian Centre of Excellence for the Deaf</u></p> 	<p>All non-essential visits to this facility are suspended until further notice.</p> <p>ONLY people visiting very ill or end-of-life care are permitted to enter premises.</p> <p><u>Mar 14: ALL RUMBALL LOCATIONS CLOSED FOR VISITS - Bob Rumball Organizations</u></p>	<p>For questions or concerns, call 416-449-9651 or e-mail info@bobrumball.org.</p> <p><u>Deaf Services in Ontario COVID-19 - Bob Rumball Organizations</u></p> <p><u>PSA: COVID-19 information in ASL - Bob Rumball Organizations</u></p>
<p><u>CAMH</u> (Centre of Addiction and Mental Health)</p> 	<p>The Family Resource Centre is closed to all walk-ins. Staff continue to respond to calls and emails.</p> <p>Only allowing essential visitors (family member, parent) for CAMH inpatients. Please continue to check this page or the <u>@CAMHnews Twitter account</u> for updates for patients and families of CAMH.</p>	<p><u>Mental Health and the COVID-19 Pandemic</u></p> <p>Patients and families, staff and the public can continue to connect with the Centre at familyengagement@camh.ca or 416-535-8501 ext. 33202.</p>





Community Agency	Status	Information/Resources
<p>Canadian Hearing Society</p> 	<p>No walk-in service.</p> <p>COVID19 -- emergency support services and video interpretation available, other services closed * offices are closed.</p> <p>Services may be impacted in response to COVID-19 (Coronavirus)</p>	<p>Canadian Hearing Society, Mississauga Regional Office</p> <p>Phone: 1-866-518-0000 TTY: 1-877-215-9530 Email: urgent@chs.ca SMS/Text: 416-712-6637 (charges may apply) Link to ASL Translation: youtu.be/h_kXhsUCfAM</p>
<p>Canadian Mental Health Association</p> 	<p>CMHA Peel Dufferin will no longer offer in-person groups or Recovery West services until further notice.</p> <p>CMHA Peel Dufferin alters services to protect public health and safety amid COVID-19 pandemic</p> <p>For crisis situations call 24.7 Crisis Support Peel Dufferin at 905-278-9036 or 1-888-811-2222 (Caledon & Dufferin).</p> <p>For support, assessment and access to programs call Intake at 905-451-2123 or 1-877-451-2123. Primary case workers can also be contacted by clients if this relationship is already in place and:</p> <ul style="list-style-type: none"> ● You have a scheduled appointment. ● You are scheduled or due for an injection ● You need help but are not in crisis 	<p>CMHA Peel Dufferin: Home</p> <p>601-7700 Hurontario Street, Brampton, ON L6Y 4M3 Cell : 647.221.6063 Tel: 289.748.3200</p> <ul style="list-style-type: none"> ● Bounce Back CMHA Ontario – online ● Big White Wall (24/7 support) – online ● Kids Help Phone (24/7 support) – CALL: 1-800-668-6868 or TEXT: 686868




Community Agency	Status	Information/Resources
<p><u>Catholic Family Services</u></p> 	<p>Due to COVID-19 outbreak and as per Public Health recommendations all our offices are closed from March 17, 2020 until further notice.</p>	<p>We are still able to provide support services to you on the telephone, please contact us at 905-450-1608 ext. 112. If you are in crisis, please call the Victim Services of Peel 24 hour crisis line at 905-568-1068</p>
<p><u>Children and Adults with ADHD</u></p> 	<p>CHADD is committed to continuing to be the resource on which you can rely. Remember to talk with your provider about treatment during this time.</p>	<p><u>Guidance for Uncertain Times</u></p> <p>Talk with an ADHD Information Specialist 1-866-200-8098, Monday-Friday, 1-5 pm ET</p>
<p><u>Christian Horizon</u></p> 	<p><u>COVID-19 Response & Resources - Christian Horizons</u></p> <p>Facilitate visits via Skype, FaceTime or other technology-supported means.</p>	<p>Go to: <u>Easy-to-understand guides</u> - <u>Helpful websites, videos, and articles</u> - <u>Public health resources</u></p>
<p><u>Child Development Resource Centre Peel (CDRCP)</u></p> 	<p>CDRCP is taking every reasonable precaution to protect and support the well being of our community and staff.</p> <p><u>CDRCP Supports & Closure Info</u></p>	<p><u>COVID-19 - Child Development Resource Connection Peel</u></p> <p>Visit this page for up to date information on how CDRCP is actively responding to the current situation.</p>
<p><u>Community Living Dufferin</u></p> 	<p><u>COVID-19 update</u></p>	
<p><u>Central West Specialized Developmental Services</u></p>	<p>No COVID-19 information on website.</p>	



COMMUNITY AGENCY	STATUS	Information/Resources
<p>Community Living Mississauga</p> 	<p>Effective Wednesday March 18, 2020, the following programs and services will be closed until further advisement</p>	<p>Closure updates: COVID-19 Update – March 30, 2020</p>
<p>Dufferin Child & Family Services</p> 	<p>On-line booking for mental health supports is now available for children, youth and families as well as for health care professionals and those on the front line helping our community through this pandemic. Website Notice- March 30 More Information- Heads of Headwater Collaborative</p>	<p>Call us anytime – 24/7 – at 519-941-1530 or check out details on our website to learn more.</p>
<p>Down Syndrome Association of Ontario</p>  <p>The Downs Syndrome Association of Toronto</p> 	<p>We would like to reinforce recommendations from Provincial and Federal health officials to stay home and avoid large public gatherings. Let's do our part in keeping our families, friends and community healthy and safe through responsible diligence.</p>	<p>COVID-19 preventative information – DSAO</p>
<p>Down Syndrome Association of Peel</p> 	<p>For Educators</p>	



Community Agency	Status	Information/Resources
<p>DSO – Developmental Services Ontario</p> 	<p>No COVID-19 information on website.</p> <p>Staff working remotely, email is best form of communication.</p>	<p>Families have the opportunity to use BlueJeans app to complete meetings for the Supports Intensity Scale (SIS), and competition of the Application meeting.</p>
<p>Easter Seals</p> 	<p>Easter Seals continues to actively monitor and respond to recommendations regarding Coronavirus disease, COVID-19.</p>	<p>Actions and Information Regarding COVID-19</p> <p>http://education.easterseals.org/</p>
<p>Epilepsy South Central Ontario</p> 	<p>https://epilepsysco.org/epilepsy-south-central-ontario-covid-19-statement/</p>	
<p>ErinoakKids Centre</p> 	<p>COVID-19 Closure Related Updates</p>	<p>ErinoakKids Virtual Learning Hub</p>
<p>Family Services of Peel</p> 	<p>Will remain open to serve you during the COVID-19 outbreak.</p> <p>We are adjusting the style of service delivery to be in compliance with health guidelines.</p>	<p>Connect with us through any of the following ways: Intake Department: 905-453-5775, Employment Ontario: 905-366-0322, General information: fsp@fspeel.org</p>
<p>FAS WORLD</p> 	<p>No COVID-19 information on website</p>	<p>Fetal Alcohol Syndrome Disorder (FASD) - Peel Public Health</p>



Community Agency	Status	Information/Resources
<p>Fragile X Research Foundation Canada</p> 	<p>No COVID-19 information on website.</p>	
<p>Inclusion Press</p> 	<p>We are committed to building a world where everyone is fully included as a contributing citizen – in their community. We have assembled a wide range of resources that we hope will assist you on your journey to inclusion in your community.</p>	
<p>Info Peel</p> 	<p>Information on child care, early years or special needs.</p>	
<p>Kerry's Place</p> 	<p>Coronavirus: Kerry's Place Updates</p> <p>Offices remain closed to the public. Providing consultation to families over the phone and via video conference. 905-457-1130 x.250</p>	<p>COVID-19 Resources</p>
<p>Kids Pathways Peel</p> 	<p>No COVID-19 information on the website.</p>	<p>Intake line at 905-890-9432 (for Caledon, please call 1-888-836-5550), TTY: 905-890-8089 or email us info@kidspathwayspeel.com Interpretive services are available.</p>
<p>Learning Disabilities Association of Peel Region</p> 	<p>We are currently offering select programs online and continuing to support our community to the best of our abilities. Please contact our Executive Director, Maria Reolin at mariareolin@ldapr.ca if you require immediate assistance.</p>	<p>Offer an online version of our Tutoring program in order to serve the Region of Peel, which will be carried out via the Zoom Teleconferencing app. Exclusive Online Programming</p>







Community Agency	Status	Information/Resources
<p>Mary Centre</p> 	<p>Executive Director's Update- COVID-19</p>	<p>Peel Region Office 1 Bartley Bull Parkway, Suite 18 Brampton L6W 3T7 Tel: (905) 866-6300 Fax: (905) 866-6304</p>
<p>ODSP Income Supports</p>	<p>See Financial Section of document</p>	
<p>Passport Funding Update</p>	<p>See Financial Section of document</p>	
<p>P4P Planning Network</p> 	<p>COVID-19 FAQ</p> <p>COVID-19 Staying Connected Events</p>	<p>If there is a question you would like us to address, please let us know by emailing info@p4p.ca</p>
<p>Peel Behavioral Services</p> 	<p>Due to COVID-19 we have temporarily stopped all face to face visits until further notice. We are currently still accepting referrals. Please contact your clinician or our office if you have further questions.</p>	<p>Short list of related links on the Internet for Early Intervention Services, Child and Adult Mental Health sites, Developmental Disability Resources - sorted by category: Links</p>
<p>Peel Children's Aid</p> 	<p>The public can still access child protection services at any time. If you have any concerns about a child or youth, please contact us 24/7 at 905-363-6131. We will be posting updates on social media as more information becomes available.</p>	<p>Peel CAS - Supporting. Protecting. Caring. Together.</p>








COMMUNITY AGENCY	STATUS	Information/Resources
<p>Peel Children's Centre</p> 	<p>Office will be closed to all clients and visitors until further notice. There will be no face-to-face meetings with clients and/or other visitors. We are working with our staff to develop alternate ways to support our clients during this time.</p>	<p>COVID-19 Information</p> <p>Call (416) 410-8615 to speak with a mental health crisis worker</p>
<p>PCCN (Peel Crisis Capacity Network)</p> 	<p>Crisis line is open.</p>	<p>Families/service providers can contact our crisis line Monday to Friday, 9am to 5pm. 905-273-4900.</p>
<p>Recreational Respite</p> 	<p>Continues to promote inclusion, encourage community participation and nurture social connectivity in a virtual setting.</p> <p>Recreational Respite <i>Alyson Thompson</i> <i>Business Development & Strategic Partnerships,</i> <i>Recreational Respite Inc.</i> 1-877-855-7070</p>	<p>We are bringing you a very unique interactive opportunity, that proves innovative and offers experiential outcomes in <u>1:1</u>, <u>mini</u> or <u>small group</u> virtual settings. That's right, these programs are now available online!</p> <p>Recrespite- Children Recrespite- Young Adults</p>
<p>Respite Services- Peel</p> 	<p>COVID-19 Update</p>	



Community Agency	Information/Resources	
<p>Other Respite Service Providers</p>	<p>Axis Bartimaeus Behaviorprise Behavioural Spectrum Care Services Behaviour Support Network Beyond Services Cadence's Staffing Services Dorvict Home and Health Care Services Freedom Support Services Homestay Leaps and Bounds Services Nexim Nurse Next Door</p>	<p>Nnenia Extended Care Service Rise Roxy Skylark Children, Youth & Families Trillium Support Services UNICUS Disability Support Services WM+A (Williams, Marijan and Associates) B.A.M.M (Building and Motivating Many)</p>
Community Agency	Status	Information/Resources
<p>School Mental Health Ontario</p>  <p>School Mental Health Ontario</p>	<p>Supporting student mental health during the Covid-10 pandemic</p> <p>NEW: Covid-19 Mental Health Resource Hub</p>	<p>If you or someone you know is in crisis, call 911 or go to the nearest emergency department. You can also reach out to Kids Help Phone at 1-800-668-6868.</p>
<p>Special Needs Opportunity Windows SNOW</p> 	<p>SNOW</p> 	<p>Our goal is to provide information and training about technologies and inclusive practices both in and outside the classroom.</p>
<p>Special Olympics</p>	<p>Coronavirus Outbreak: What You Need to Know</p>	



Community Agency	Status	Information/Resources
SSAH – Special Services at Home Funding Special Services at Home	The Special Services at Home program helps families who are caring for a child (under 18yrs) with a developmental and/or physical disability. It is funded and managed by the Ministry of Child, Community and Social Services.	
Surrey Place 	No COVID-19 information on the website.	
Tangerine Walk- In 	Request an Appointment	Offering telephone-based 45 minute consultations to children, youth and families. Request an appointment online.
Tourette Syndrome Association of Ontario 	No COVID-19 information on the website.	
VOICE for Deaf and Hard of Hearing Children 	No COVID-19 information on the website.	VOICE For Children Who Are Deaf & Hard of Hearing - Mental Health Resources
VIEWS for the Visually Impaired 	No COVID-19 information on the website.	





TRANSPORTATION

[\(Back to Top\)](#)

<p>Brampton Transit</p>	<p>Free Public transit. No fare payment required until further notice on Brampton Transit. Bus Fares Customers will only be able to board through the rear doors of buses until further notice. Customers with accessibility needs who require the use of the ramp may continue to use the front doors. Brampton Transit Schedules and Maps</p>
<p>Caledon Transit</p>	<p>Caledon Transit: Effective Monday March 23, 2020, Mayfield West Route 81, which is operated by Brampton Transit is cancelled until further notice.</p>
<p>Bolton Line</p>	<p>The Bolton Line is still operating as normal.</p>
<p>MiWay Mississauga</p>	<p>Free Public transit. Ride MiWay for free. PRESTO, ticket and cash fares are not required until further notice. Mi-Way-Covid-19 Information</p>
<p>Orangeville Transit</p>	<p>Information about Schedules and Maps.</p>
<p>Dufferin</p>	<p>List of Dufferin County's Current Transportation Options</p>
<p>Accessible Transportation</p>	<p>Dufferin Peel- TransHelp Wheelchair Taxi Ontario</p>





FOOD BANKS/PROGRAMS

[\(Back to Top\)](#)

Region of Peel Food Map

- Resource directory that provides information about food programs across the Peel Region
- Contact locations ahead by phone

Brampton

<p>Knight's Table</p> <p>116 Kennedy Rd South, Unit 6 Brampton L6W 3E7 Phone: (905) 454- 8725</p>	<p>COVID HOURS and Programs: Food will be served for take-out only, Dining room closed. All of our food programs continue as scheduled. Breakfast, Lunch & Dinner programs are available daily from 8:00 AM – 6:00 PPM using a grab & go format. Food Bank support is available through pre-packed hampers that will be distributed to our regular service users. Wednesdays – Fridays 10:00am -4:00pm (Food bank, community meals and programs)</p>
<p>Gurdwara Sikh Sangat</p> <p>32 Regan Rd Brampton, L7A 1A7 Phone:(416) 996- 4355</p>	<p>COVID HOURS to pick up meals 10:00 AM – 8:00 PM (Community Meal Program (Soup Kitchen))</p>
<p>Redemption</p> <p>2 Wellington St Brampton Phone:(647) 741 8469</p>	<p>Community Meal Program (Soup Kitchen)</p>
<p>Regeneration Brampton</p> <p>156 Main Street North Phone:905.796.5888</p>	<p>Changes to service: Food will be served for takeout only, dining room closed. Emergency Food Bank is running at the Regeneration Thrift Store at 253 Queen St East, Brampton and is open on Wednesdays from 12:00 pm – 2:00 pm</p>



<p>Salvation Army Brampton & North Peel</p> <p>9395 Bramalea Rd 905 791 1085</p>	
<p>Sri Guru Nanak Sikh Centre 99 Glidden Rd Brampton, L6T 5N4 Phone: (416) 996 4355</p>	<p>COVID HOURS to pick up meals 10:00 AM – 8:00 PM</p> <p><u>(Community Meal Program (Soup Kitchen))</u></p>
<p>Sai Dham Food Bank</p> <p>8 Automatic Rd, Unit 2A Brampton, L6S 5N3 Phone: (905) 956- 2646 (437) 988- 4422 (647) 291- 3838</p>	<p>COVID PRIORITY: Delivering food to seniors, assisting with YMCA Breakfast Program in Malton through deliveries.</p> <p>COVID & Regular Hours: Open every day 10am-10pm; and available by phone 24/7</p> <p><u>Multi-service (Food bank, Soup kitchen, Food delivery, Community garden)</u></p>
<p>Saint Vincent de Paul</p> <ul style="list-style-type: none"> ● St. John Fisher Conference 300 Balmoral Dr Phone: 905 790 2479 ● St. Leonard's Conference 187 Conestoga Rd Phone:905 846 5385 	<p><u>(Food bank)</u> Food Vouchers delivered by volunteers</p> <p><u>(Food bank)</u> Emergency food service for those in need. Food and or food vouchers delivery</p>
<p>CALEDON</p>	
<p>Caledon Community Services - The Exchange</p> <p>55 Healey Rd Caledon, L7E 5A2 Phone: (289) 966- 1715</p>	<p>COVID HOURS – Phone intake and to make appointments for new and existing clients Pick up on Monday, Wednesday and Fridays by appointment only 10:00 AM – 3:00 PM (items will be pre-selected and brought outside for clients to take) CLOSED Tuesdays and Thursdays</p>



MISSISSAUGA	
<p>The Mississauga Food Bank</p> <p>Call: 905 270 5589</p>	<p>This central food bank in Mississauga, providing food through a network of 44 agencies. Home Delivery for seniors and people with chronic illness and disability.</p> <p>COVID-19 update: Neighbourhood food banks are providing hampers of food based on the number of people in a household.</p> <p>COVID-19 Update</p>
<p>Seva Food Bank</p> <p>2832 Slough St Mississauga, L4T 1G3 - serves Malton L4V, L5S, L4T, L5T, L5P</p> <p>Phone: (905) 361 7382</p> <hr style="border-top: 1px dashed black;"/> <p>Seva Food Bank</p> <p>3413 Wolfedale Rd, Unit 10 Mississauga, L5C 1V8 - serves L5B, L5C</p> <p>Phone: (905) 361 7382</p>	<p><u>Multi-service (Food bank, Food education (communal cooking))</u></p> <p>COVID and Regular Hours: Mondays by appointment 4:00 – 8:00 PM, drop in 5:30 – 7:30 PM; Tuesdays by appointment 12:00 – 4:00 PM, drop in 1:30 – 3:30 PM; Wednesdays – closed; Thursdays by appointment 4:00 – 8:00 PM, drop in 5:30 – 7:30 PM; Fridays by appointment 1:00 AM – 3:00 PM, drop in 12:30 – 2:30 PM</p> <p>Get Directions Visit Website</p> <hr style="border-top: 1px dashed black;"/> <p>COVID AND Regular Hours:</p> <p>Mondays Closed; Tuesdays Closed; Wednesdays by appointments: 4:00 PM – 8:00 PM, Drop-In 5:30-7:30PM; Thursdays by appointments: 4:00 PM – 8:00 PM, Drop-In 5:30-7:30 PM; Fridays by appointments 12:00 PM – 4:00 PM, drop-in 1:30-3:30 PM</p>
<p>Sai Dham Food Bank 7140 Goreway Dr Mississauga, L4T 2J6</p> <p>Phone: (905) 956 2646 (437) 988 4422 (647) 291 3838</p> <p>3663 Mavis Rd, Unit 6 Mississauga L5C 3G1</p>	<p><u>Multi-service (Food bank, Soup kitchen, Food delivery, Community garden)</u></p> <p>COVID PRIORITY – Delivering food to seniors, assisting with YMCA Breakfast Program in Malton through deliveries.</p> <p>COVID and Regular hours: Open every day 10am-10pm; and available by phone 24/7</p>




<p>St. Mary's Food Bank – Coopers 5715 Coopers Ave Mississauga, L4Z 0C5 Phone: (905) 890 0900</p>	<p><u>(Food Bank)</u> COVID HOURS – Tuesdays 6:00 PM – 8:00 PM Walk-ins accepted</p>
<p>St. Mary's Food Bank – Dundas 1699 Dundas St E Mississauga, L4X 1L5 Phone: (905) 238 9008</p>	<p><u>(Food Bank)</u> COVID HOURS – Mondays 6:00 – 8:00 PM Walk-ins accepted</p>
<p>St. Mary's Food Bank – Streetsville 6277 Mississauga Rd Mississauga, L5N 1A7 Phone: (905) 286 9987</p>	<p><u>(Food Bank)</u> COVID HOURS – Wednesdays 12:30 PM – 2:30 PM Walk-ins accepted</p>
<p>Salvation Army Mississauga Branch 3167 Cawthra Rd Mississauga, L5A 2X4 Phone: (905) 279 3941</p>	<p><u>(Food Bank)</u> COVID and Regular hours Mon-Tue: 9:00 AM-12 PM and 1:00 PM-3:30 PM; Wed: 9 AM-12 PM and 1 PM-6:30 PM; Thurs: 1 PM-3:30 PM; Fri: 9 AM-12 PM</p>
<p>ICNA Relief Canada. Muslim Family Services 6120 Montevideo Rd Mississauga, L5N 3W5 Phone: (905) 858 1067</p>	<p><u>Multi-service (Food bank, Food education (communal cooking))</u> Opening hours Suspended operations until April 5 Get Directions Visit Website</p>



<p>Eden Food for Change-1</p> <p>3051 Battleford Rd. – serving L5M, L5L, L5N</p> <p>Mississauga, L5N 5Z9 Phone: (905) 785 3651</p>	<p><u>Multi-service (Food bank, Food education (communal cooking), Food delivery)</u></p> <p>COVID and Regular hours Mondays 10:00 AM – 1:00 PM; Thursdays 5:00 PM – 8:00 PM</p> <p>During COVID, food will be pre-packed and brought out to car. Only 1 family member allowed in, regular proof of ID, address, income for all family members required. Food provided to a family every 30 days.</p>
<p>Eden Food for Change- 2</p> <p>3185 Unity Dr – serving L5M, L5L, L5N</p> <p>Mississauga, L4W 4L9 Phone: (905) 785 3651</p>	<p><u>Multi-service (Food bank, Soup kitchen, Food education (communal cooking), Food delivery)</u></p> <p>COVID and Regular hours Tues: 5pm-8pm, Wed: 1pm-4pm, Fri: 10am-1pm</p> <p>During COVID, food will be pre-packed and brought out to the car. Only 1 family member allowed in, regular proof of ID, address, income for all family members required. Food provided to a family every 30 days.</p>
<p>The Compass</p> <p>310 Lakeshore Rd W - serves L5E, L5G, L5H, L5J</p> <p>Mississauga, L5H 1G8 Phone: (905) 274 9309</p>	<p><u>Multi-service (Food bank, Soup kitchen)</u></p> <p>COVID Hours: Monday 12:00 PM – 8:00 PM, Wednesday 9:30 AM – 5:00 PM, Friday 9:30 AM – 5:00 PM</p> <p>During COVID food will be packaged in a hamper style, respecting your food requests as much as possible. Food will be picked up at the door. Fill out an online form or call. You may qualify for home delivery if you meet criteria. Check out website or call for details.</p>
<p>St. Mary Star of the Sea</p> <p>11 Peter St S</p> <p>Mississauga, L5H 2G1 Phone: (905) 278 2058</p>	<p><u>Community Meal Program (Soup Kitchen)</u></p> <p>Opening hours Suspended operations until April 12</p>



<p>Food4Kids Mississauga 305 Iroquois Avenue Mississauga, ON L5G 1M8 Phone: (647) 226 2927</p>	<p><u>School snack pilot program and weekend food delivered to schools on Fridays</u></p> <p>School Pilot Program – Brian Fleming P.S. for school snack program</p> <ul style="list-style-type: none"> • Participants aged 4 – 13 years are referred by (Mississauga) schools aware of students with limited access to food in their homes. The school submits a referral and parental permission form. Food items are packed by Food4Kids volunteers and delivered to schools each Friday morning. • COVID Program – mailing low-income students/families presently in their program grocery gift cards
<p>Caring and Sharing Program</p>	<p>Food delivery program in Mississauga with referrals only made by social workers in community agencies.</p> <p>COVID – all services are suspended until further notice.</p>
	<p>Fueling Healthy Minds, YMCA Peel Student Nutrition Program, March 23 - April 4, Monday to Friday - 930 - 1130. Call Aruna for pick up or delivery options @ 416-999-3152.</p>
<p>ORANGEVILLE</p>	
<p>Orangeville Food Bank</p>	<p>Beginning on Monday, March 30th we will be continuing our "drive-thru" model at the Salvation Army church at the corner of Townline and the bi-pass. All of the food pantries/churches/food banks in Orangeville will be joining forces to have one location where clients can pick up food. We will be known as the Dufferin Food Share. We will be open on Mondays, Tuesdays, Thursdays and Fridays from 10:00 am - 1:00 pm. We will also be open on Wednesday evenings from 5:00 - 8:00 pm.</p>



Support for Seniors

<p>Various services- 211</p> <p>Brampton Seniors Support Task Force</p>	<p>United Way provided funding through gov't to 211 for new/modified services for vulnerable people such as funded food delivery for seniors. https://211ontario.ca/</p> <p>For seniors by assigning volunteers to assist with: grocery shopping, medication pickups and other errands. For seniors who cannot financially afford basic items or do not have a credit card, please contact our Social Support Task Force at 311 or email COVID19support@brampton.ca</p>						
<p>Grocery and Food delivery for Seniors</p>	<table border="1" style="width: 100%;"> <tr> <td> <p>Meals on Wheels: still operating, and accepting new referrals at a \$cost, contact: Brampton – 905-453-4140, Caledon – 905 857-7651, Mississauga – 905-821-3254</p> </td> </tr> <tr> <td> <p>Good Neighbour Mobile offered by Knights Table, call 905-454-8725</p> </td> </tr> <tr> <td> <p>City of Brampton food and med delivery for seniors, call 311 or email covid19seniors@brampton.ca</p> </td> </tr> <tr> <td> <p>Food Bank 2 Home delivery service offered by Mississauga Food Bank for seniors aged 65+, call 905-270-5589</p> </td> </tr> <tr> <td> <p>Good Neighbour Project GTA offering FREE DELIVERY of essential supplies for Seniors, adults w disabilities, people w underlying medical condition risks (those unable to shop independent during COVID-19).call 647-873-2230</p> </td> </tr> <tr> <td> <p>Roots Community Services offering help with grocery and medication pickup, call: Brampton – 905-455-6789 , Mississauga – 905-455-6789</p> </td> </tr> </table>	<p>Meals on Wheels: still operating, and accepting new referrals at a \$cost, contact: Brampton – 905-453-4140, Caledon – 905 857-7651, Mississauga – 905-821-3254</p>	<p>Good Neighbour Mobile offered by Knights Table, call 905-454-8725</p>	<p>City of Brampton food and med delivery for seniors, call 311 or email covid19seniors@brampton.ca</p>	<p>Food Bank 2 Home delivery service offered by Mississauga Food Bank for seniors aged 65+, call 905-270-5589</p>	<p>Good Neighbour Project GTA offering FREE DELIVERY of essential supplies for Seniors, adults w disabilities, people w underlying medical condition risks (those unable to shop independent during COVID-19).call 647-873-2230</p>	<p>Roots Community Services offering help with grocery and medication pickup, call: Brampton – 905-455-6789 , Mississauga – 905-455-6789</p>
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<p>Retail Grocery Changes</p>	<p>Large grocery retailers provide designated time to seniors and vulnerable persons. These hours are first thing in the morning generally, but check with your local grocer.</p>						
<p>Pharmacy</p>	<p>Shoppers Drug Mart and Rexall are prioritizing time for seniors and persons with disabilities medication delivery. Rexall also offers a 20% discount on Tuesdays until 10am.</p>						





SOCIO-ECONOMIC SUPPORTS

[\(Back to Top\)](#)

Employment Supports

<p>Access Employment</p>	<p>COVID-19 update: Some essential service employers are still hiring, but employment options are limited. Consultants are available to discuss employment options or alternatives such as EI or CERB below. Services can be used to update resume and complete online tools or trainings as needed. Call for appmt. Mississauga Tel: 905.361.2522 Brampton Tel: 905.454.2316</p>
<p>Employment Ontario</p>	<p>Employment Ontario Live Chat and Phones not available, use website or Email: contactEO@ontario.ca or connect with associated service provider below:</p>
<p>Family Services of Peel</p>	<p>e-mail: eos@fspeel.org Phone: 905-366-0322 John Howard Society Welcome to the John Howard Society of Ontario - John Howard Society of Ontario Phone:(905)459-0111</p>
<p>YMCA Mississauga</p>	<p>Phone: 905-276-9322, ext. 210 https://gotothey.ymcagta.org</p>
<p>Employment Supports for Ontario Works (OW) clients</p>	<p>Region of Peel Social Services: Employment Supports</p> <p>People already receiving Social assistance (OW), can contact their case worker for employment supports, however, new activations may be restricted. These supports may include job placements and placement benefits (employment assistance activities cost recovery (ie. transportation, extended health benefits, job placement cost recovery (ie work boots). https://www.peelregion.ca/help/employment-support/</p> <p>Contact your already assigned supports. Office sites are closed. Region of Peel Social Services Dept: 905-793-9200</p>



Housing Support	
Evictions	No new eviction orders will be issued until further notice. Scheduled enforcement of evictions is postponed. http://www.sjto.gov.on.ca/lrb/contact/ or https://www.peelregion.ca/coronavirus/housing/ Or call the Landlord tenant Board: 1-888-332-3234
Emergency Shelter	<ul style="list-style-type: none"> • Currently operating a Homelessness Isolation Program for those clients being tested for COVID and awaiting test results. Also ready to open a COVID Homelessness Recovery Site on confirmation of a positive test result. Primary Care doctor, nurse practitioner, paramedics all supporting these sites. • Please call and notify if you are in need of self-isolation due to COVID-19 or are COVID-19 positive. https://www.peelregion.ca/coronavirus/housing/COVID-19-system-map.pdf • Find an emergency shelter: https://www.peelregion.ca/housing/shelters/ or call the Region of Peel, 905-453-1300. <p><u>Before attending, call first to make arrangements:</u></p>
Abuse related	Interim Place North: 905-676-8515, Interim Place South: 905-403-9691 Family Life Resource Centre: 905-451-4115, Peel Family Shelter: 905-272-7061
With Children	Peel Family Shelter: 1767 Dundas St. East, Mississauga, 905-272-7061
With spouse or Single 25+	Cawthra Shelter: 2500 Cawthra Road, Mississauga, 905-281-1272
Single male 25+	Cawthra Shelter 2500 Cawthra Road, Mississauga, 905-281-1272 or Wilkinson Shelter 15 Wilkinson Road, Brampton, 905-452-1335
Youth 16-21	Our Place Peel: 3579 Dixie Road, Mississauga, 905-238-1383
Youth 16-24	Brampton Queen Street Youth Shelter: 3458 Queen St. East, Brampton, 905-791-2334



<p>Utilities and Hydro (continued)</p>	<p>Low-income Energy Assistance Program (LEAP): COVID-19 update: LEAP program has been expanded. If behind or in arrears on electricity or natural gas bill and face service disconnection, you may qualify for this emergency financial help. Low-income customers can get up to \$500 for electricity and \$500 for natural gas. Contact your electricity or natural gas provider and you will be sent to the social service agency serving your area whom will assess and help: Low income Energy Assistance</p> <p>Ontario Energy and Property Tax Credit: Helps low-to moderate-income individuals with property taxes and sales tax on energy. The credit is part of the Ontario Trillium Benefit. You must file your income taxes to receive this.</p> <p>Region of Peel: Help with Utility Bills to avoid Utility cutoff or eviction: Help with utility bills and avoid eviction or call: 905-793-9200</p>
<p>Mortgage payment arrears</p>	<p>Increased flexibility for homeowners facing financial difficulties to defer mortgage payments, loan re-amortization, and special payment arrangements through their financial institution. https://www.canada.ca/en/department-finance/news/2020/03/canadas-covid-19-economic-response-plan-support-for-canadians-and-businesses.html#Mortgage_Default_Management</p>
<p>Legal Support</p>	
<p>Legal Aid Ontario</p>	<p>All District offices across province closed and all staff pulled from courthouses. Must contact call centre to be triaged. Interim COVID-19 procedures such as waiving financial and legal testing on certain cases in response to helping the most vulnerable clients such as In custody clients, Domestic Violence and Child protection matters. www.lao.on.ca or call 1-800-668-8258</p>
<p>Other Legal Support</p>	<p>North Peel Legal Clinic (Brampton and area) Offices closed. Call 905-455-0160 or email NpdInfo@lao.on.ca Or use online intake form on website: https://www.northpeeldufferinjustice.ca/</p> <p>Mississauga Legal Clinic Offices closed. Contact through: https://www.mississaugalegalclinic.ca/ or 905-896-2050</p>



Family Support	
Canada Child Benefit	<p>Eligible will receive up to \$300 per child more through their regular CCB payments. The average family could receive around \$550 more. Other provincial and transitional child benefits yet to be affected.</p> <p>https://www.canada.ca/en/revenue-agency/services/child-family-benefit/canada-child-benefit-overview.html</p> <p>or call 1-800-387-1193</p>
Support for Families	<p>While schools and child care centres are closed, apply for funding to offset the cost of learning at home. Eligible parents will receive a one-time per child payment of:</p> <p>\$200 for children aged 0 to 12 and/or \$250 for children or youth above 12.</p> <p>*Healthcare workers accessing funded daycare can still apply. Apply here: https://www.ontario.ca/page/get-support-families</p> <p>or call: 1-888-444-3770</p>
Emergency Child care for Essential Service workers	<p>Apply with the Region for funded childcare if you meet the government criteria and Municipal criteria.</p> <p>http://www.peelregion.ca/coronavirus/childcare/</p> <p>https://www.ontario.ca/page/child-care-health-care-and-frontline-staff#section-1</p>
Alternative Child care options and Subsidy	<p>If you are not eligible, but still need child care, licensed home based child care is available in Peel. For more information, visit infopeel.ca or call Child Development Resource Connection Peel (CDRCP)</p> <p>at 905-890-9432.</p> <p>Apply for a Child care Subsidy:</p> <p>http://www.peelregion.ca/children/apply-for-subsidy/</p>



Student Support	
#SheridanHelps	<p>A \$1M fund to support Sheridan students (domestic and international) in financial need due to COVID-19. Apply here: https://www.sheridancollege.ca/admissions/financial-aid-and-awards/emergency-financial-aid</p> <ul style="list-style-type: none"> • Student outreach is occurring, particularly with international students. Food available through the student union.
Canada Summer Jobs Program	<p>Employers can apply for up to 100% subsidy to hire student (15-30yrs) to promote employment during COVID-19 crisis.</p>
International Students Task Force:	<p>Just beginning to organize supports through Indus Community Services. (905) 275-2369. Previously un-insured COVID-19 students are now provided with coverage. OHIP - Bulletins - Health Care Professionals</p>
Student Emergency Needs Program	<p>Depending on the need, we can support individual students with food and clothing, medical supplies, eyeglasses, transportation, and assist with other financial needs that result from family crises such as job layoffs and housing challenges. Peel Learning Foundation</p> <p>If you, or someone you know, needs the support of the Peel Learning Foundation, contact the principal, teacher or staff member at your local school. All requests must be submitted through the school's principal or vice-principal.</p>
Other Student Supports	<p>Financial Support: https://letsconnect.brampton.ca/financial-support</p>





FINANCIAL

[\(Back to Top\)](#)

FEDERAL



The Government of Canada is taking immediate, significant and decisive action to help Canadians facing hardship as a result of the COVID-19 outbreak.

[Canada's COVID-19 Economic Response Plan](#)

**Service Canada
– Employment
Insurance**



Employment Insurance (EI) sickness benefits provide up to 15 weeks of income replacement and is available to eligible claimants who are unable to work because of illness, injury or quarantine, to allow them time to restore their health and return to work. Canadians quarantined can apply for Employment Insurance (EI) sickness benefits.


If you are eligible, visit the [EI sickness benefits](#) page to apply.

Service Canada is ready to support Canadians affected by COVID-19 and placed in quarantine, with the following support actions:

- The one-week waiting period for [EI sickness benefits](#) will be waived for new claimants who are quarantined so they can be paid for the first week of their claim
- Establishing a new dedicated toll-free phone number to support enquiries related to waiving the [EI sickness benefits](#) waiting period
- People claiming EI sickness benefits due to quarantine will not have to provide a medical certificate
- People who cannot complete their claim for EI sickness benefits due to quarantine may apply later and have their EI claim backdated to cover the period of delay

Employment Insurance Canadians who have been asked to self-isolate or quarantine can apply for EI without a medical certificate, as would normally be required along with employment records. The previous 7 day waiting period has been waived. Workers who can't apply because they are sick or quarantined, can also file for EI sickness benefits at a later date and have the claim backdated. Anyone looking to apply for the new EI benefits, can visit the Employment and Social Development Canada (ESDC) website and follow the five steps:



	<p>1. Gather supporting documents, 2. Complete the Online application, 3. Provide supporting documents, 4. A benefit statement and access code will arrive by mail, 5. Review your application status</p>  <p>Employment Insurance Application Portal: https://srv270.hrdc-drhc.gc.ca/AW/introduction?GoCTemplateCulture=en-CA Employment and Social Development updates: Coronavirus disease (COVID-19) – Benefits and services</p>
<p>Emergency Care Benefit (Canada Revenue Agency- My Account: April 2020)</p>	<p>My Account for Individuals</p> <p>For workers without paid sick leave (or similar workplace accommodation) who are sick, quarantined or forced to stay home to care for children, the Government is introducing the Emergency Care Benefit by providing up to \$900 bi-weekly, for up to 15 weeks.</p> <p>This benefit will provide income support to:</p> <ul style="list-style-type: none"> • Workers, including the self-employed, who are quarantined or sick with COVID-19 but do not qualify for EI sickness benefits. • Workers, including the self-employed, who are taking care of a family member who is sick with COVID-19, such as an elderly parent. • Parents with children who require care or supervision due to school closures, and are unable to earn employment income. <p>Application for the Emergency Care Benefit will be available in April 2020, and will require Canadians to attest that they meet the eligibility requirements. They will need to re-attest every two weeks to reconfirm their eligibility.</p> <p>Community Emergency Response Benefit Government introduces Canada Emergency Response Benefit to help workers and businesses</p>
<p>Canada Child Benefit</p>	<p>Eligible recipients will receive \$300 more per child with their regular May CCB payment. If you have previously applied for the CCB, you do not need to re-apply. For more information on the Canada Child Benefit such as how to apply and eligibility requirements, go to Canada child benefit or call 1-800-387-1193.</p>



<p>ODSP Income Supports</p>	<p>ODSP & Ontario Works:</p> <p>Online Application for Social Assistance</p> <p>Ontario has made additional resources available to enable Ontario Works administrators and Ontario Disability Support Program (ODSP) staff to provide additional assistance for those currently receiving social assistance, who are facing additional costs related to the COVID-19 outbreak. This funding can be used to meet a broad range of needs, for example: cleaning supplies, transportation, food or clothing that individuals and families may require due to COVID-19. Ontario Works and ODSP recipients can access emergency benefits by calling their caseworker. Emergency benefits for COVID-19 related expenses are the same for both programs: up to \$100 for single individuals and up to \$200 for families.</p> <p>ODSP Income Supports and the CERB (Canadian Emergency Response Benefit):</p> <p>People who are on ODSP Income Support can apply for the CERB (If they are eligible; https://www.canada.ca/en/services/benefits/ei/cerb-application.html), and it will be treated as income. As you might have heard me speak about working while on income supports, the first \$200.00 of the CERB will not affect the amount of ODSP Income they receive. After that initial \$200.00, \$.50 of every extra dollar is also exempt.... So \$.50 of every extra dollar will be subtracted from the ODSP Income support. The link explains more about when the CERB amount is higher than the Income Supports allow.</p>
<p>Passport Funding Update</p>	<p>If student met the criteria for Passport, please read about some changes to the Passport Funding due to COVID 19.</p> <ul style="list-style-type: none"> ● Passport funding is for participation in the community ● Only available to those who have been deemed eligible for Developmental Services Ontario (DSO) ● Only available to those 18yrs and older if they qualified for DSO <p>NEW:</p> <ul style="list-style-type: none"> ● Knowing that people are not spending Passport Funding being out in the community, they have changed the criteria for reimbursement at this time <p>The following link describes the loosening of how the funds can be spent: Help with daily living</p> <p>Feel free to share with families, if they meet the criteria for Passport... so please be specific to whom you share with.</p>



Special Goods and Services Tax credit payment	<p>One-time special payment by early May through the Goods and Services Tax credit for low- and modest-income families.</p> <p>The average additional benefit will be close to \$400 for single individuals and close to \$600 for couples. There is no need to apply for this payment. If you are eligible, you will get it automatically.</p>
FINANCIAL: Frequently Asked Questions	
How do I know whether to apply for EI or CERB?	<p>If you have stopped working because of COVID-19, you should apply for the Canada Emergency Response Benefit (CERB), whether or not you are eligible for Employment Insurance (EI). CERB is available from March 15 to October 3, 2020. If eligible for EI and who have lost their job, continue to apply for EI. Questions and Answers</p>
Canadian Emergency Response Benefit (CERB)	<p>If you have LOST INCOME due to COVID-19 and NOT voluntarily quit. Also covers quarantine, recovering from COVID-19 illness, caring for children due to COVID closures, etc. Provides up to \$500/week or \$2000 monthly up to 16 weeks. If you don't qualify for EI, or CERB and are in financial need, review Social Assistance (OW) below. For eligibility, application dates, etc:</p> <p>Update: Some previously not eligible will soon become eligible (ie students, contract)</p> <p>Emergency Response Benefit - Canada.ca or contact: 1-800-959-2019</p>
Employment Insurance & Sickness Benefits	<p>If you have Lost Employment such as layoff, one week waiting period is waived and medical certificate requirement also waived. Max payout during COVID-19 period will be raised to equal CERB payments for up to 16 weeks (see above) and outside of this, max payout is \$573 weekly. If you don't qualify for EI, or CERB and are in financial need, review Social Assistance (OW) below.</p> <p>EI regular benefits: Apply - Canada.ca or call: 1-833-381-2725</p>
Social Assistance- Ontario Works (OW)	<p>Must be in financial need (your household doesn't have sufficient financial resources to meet basic living expenses) & be willing to make reasonable efforts to find work (suspended due to COVID-19)</p> <p>Ontario Works: How to Apply</p> <p>Mississauga Phone: (905) 793-9200, Brampton Phone: (905) 793-9200</p>
Those already receiving OW and Ontario Disability Support	<p>Expanded Emergency Assistance Program</p> <p>Those already receiving OW or ODSP, emergency benefits are available due to COVID-19 such as Personal Protective Equipment (PPE), transportation, child care, food, clothing, etc.</p>



Program (ODSP)	Your caseworker can use extra “discretionary benefits”. Contact your case worker or request through your online account, MyBenefits, to apply or inquire. Changes to Ontario's Emergency Assistance Program in Response to COVID-19 or apply online Online Application for Social Assistance
Student Loans Interest	From March 30 to September 30, 2020 Suspension of repayments of Canada Student Loans and Canada Apprentice Loans and all Pre-authorized debits will be stopped with No interest accrued. https://www.pca-cal.ca or https://www.csnpe-nslsc.canada.ca/en/home
For Your Employer: Canada Emergency Wage Subsidy	For businesses to cover up to 75% of employee wages to continue payroll and can show at least 30% loss in revenue (updated: can show 15% loss from early 2020 also). Employers can apply through the Canada Revenue Agency's <i>My Business Account</i> portal. Employees cannot receive this from their employer and CERB within specific time periods. For employers not eligible, they may be able to receive 10% subsidy. https://www.canada.ca/en/department-finance/news/2020/04/the-canada-emergency-wage-subsidy.html
Enhanced GST Credit	One time special payment by early May which doubles max annual payments. Average boost to those already eligible will be close to \$400 for single person and close to \$600 for couples. You Must file your income taxes. Call: 1-800-387-1193. https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-benefits-credits-support-payments.html#new
Ontario Guaranteed Annual Income System for Seniors (GAINS)	Low-income seniors may qualify for monthly Guaranteed Annual Income System payments. From April 2020, GAINS payments will automatically be doubled for 6 months. Apply when filing income taxes. https://www.ontario.ca/page/guaranteed-annual-income-system-payments-seniors Or call CRA: 1-877-627-6645
Credit Card Interest	Credit Cards through the major Canadian banks announced interest rate reductions of about half. Contact your financial institution for more info.
Student Loans	Payment and interest accrual relief x 6 months. https://www.ontario.ca/page/osap-ontario-student-assistance-program#section-10



INCOME TAX SUPPORT

<p>Extended Income Tax deadline</p>	<p>**Some Government financial supports are provided by filing income taxes.(ie. GST rebate, Child Benefit, Ontario Trillium Benefit, Seniors homeowner property tax grant, Guaranteed Income System for Seniors)</p> <p>Deadline for income tax filing is extended to June 1/20 with tax payments due Sept 1/20.</p>
<p>Income Tax support</p>	<p>Outreach Officers help you understand obligations and benefits https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-outreach-liaison-officer-services.html#outreach 1-800-387-1193</p>
<p>Free Income Tax Clinics</p>	<p>To find a Clinic in your area go to:Free tax clinics - Canada.ca Call and book appointment, some clinics services have changed since COVID-19.</p>
<p>Mississauga Tax Clinics</p>	<p>Seva Food Bank -(905) 361-7382 EMATAX CANADA -(647) 978-6618 Peorgrace Account and Business Consulting Inc. Tax Clinic -(647) 272-3991</p>
<p>Ontario Energy and Property Tax Credit</p>	<p>This credit helps low- to moderate-income individuals with property taxes The credit is part of the Ontario Trillium Benefit. You must file your income taxes to receive this. Ontario Energy and Property Tax Credit Questions and Answers - Canada.ca</p>



REGIONAL

Property Tax Rebates, Deferrals and Credits

Brampton

Property Tax Deferral: Brampton has waived the interest and late fees on tax payments for the five-month period of March 18 to August 19, 2020 in response to COVID-19. This means that the City of Brampton allows residents the ability to choose to make the outstanding interim tax payments by August 19, 2020 without incurring penalty and interest.

[Taxes & Assessment | Payment Options](#)

Caledon

Caledon deferred property taxes by approximately two months for taxpayers.

Original Due Date	Revised Due Date
May 7*	July 2**
July 2	September 3
September 3	November 5

Grand Valley

Grand Valley is offering support to its property owners by extending up to three months' interest and penalty relief for those unable to pay their property taxes. The property tax payment deadlines remain unchanged. If you are unable to pay on time because of the COVID-19 emergency, the Town will not charge April, May or June's 2020 interest on those payments.

If you have a Post Dated Cheque on file for the May installment, or have Automatic Payments coming out for your taxes, but will not have the money for those withdrawals to clear, please call the office at 519-928-5652 to discuss options.

[Emergency Services](#)

Mississauga

Mississauga decided to defer the April, May and June interim property tax due dates by 90 days [Fact Sheet - Tax Deferral - March 25](#)

Notices will be sent to all impacted taxpayers advising of the new due dates and other relevant information.

<https://web.mississauga.ca/city-of-mississauga-news/covid-19/relief-for-residents/>



Mississauga (continued)	<p>The stormwater charge has been deferred for 90 days & Sign By-law Amendment.</p> <p>Apply for a Property Tax rebate for low income seniors or persons with disabilities. Apply for a Rebate on Your Property Taxes</p> <p>Mississauga application: http://www7.mississauga.ca/documents/FormsOnline/2536.pdf</p> <p>Rent Deferral for People living in City of Mississauga owned properties: City of Mississauga COVID-19 Response: Enhanced Measures to Protect our Community</p>
Orangeville	<p>Orangeville waive all fees and interest related to late payment of property taxes (on all tax classes) for a three-month period. Penalties on overdue water fees will be waived by the Town for 90 days. Orangeville Hydro has suspended account collection activities including late payment interest on incremental balances and the provincial winter disconnect ban has been extended by an additional three months. Council agreed to ask the Minister of Energy for support of off-peak hydro hours around the clock during the pandemic. News - Orangeville Council approves emergency relief initiatives</p>
Shelburne Relief Plan	<p>Property Tax Relief: waiving of penalty charges on the May 21st, 2020 tax installment by deferring the due date to June 19th, 2020 for those unable to pay.</p> <p><i>**For property owners on the Monthly or Instalment Based Pre-Authorized payment plan, please contact the office ASAP if you wish for your payment to be deferred from May to June. NSF fees will be waived. Please note Interest charges will still apply to prior overdue balances.</i></p> <p>Water/Sewer Rate Relief: waiving of penalty charges on the March 27th, 2020 due date by deferring the due date to April 27th, 2020 for those unable to pay.</p> <p><i>**For property owners on the Pre-Authorized payment plan, please contact the office ASAP if you wish for your payment to be deferred from March to April. NSF fees will be waived. Please note interest charges will still apply to prior overdue balances.</i></p> <p>Parking Relief: lifting overnight winter parking restrictions that don't impede emergency vehicles -effective March 24th, 2020</p> <p>Licensing Relief: deferring dog license payments from April 1st to June 1st, 2020</p>








 PUBLIC HEALTH (Back to Top)	
<p>World Health Organization</p>  <p>World Health Organization</p>	<p>World Health Organization: WHO</p>
<p>Canada Health</p>  <p>Government of Canada</p>	<p>Coronavirus disease (COVID-19) outbreak updates, symptoms, prevention, travel, preparation</p>
<p>Telehealth Ontario</p> 	<p>Get fast, free medical advice through Telehealth Ontario. If you have questions about COVID-19, please take this self-assessment to determine if you need to seek further care before calling Telehealth Ontario.</p> <p>1-866-797-0000</p>
<p>Peel Public Health</p>	<p>Learn about how to get tested for COVID-19.</p> <p>Call: 905-799-7700,</p>
<p>Region of Peel</p> 	<p>Novel coronavirus (COVID-19)</p>
<p>Cover Health</p> 	<p>OHIP covered Virtual Walk-in Clinic. Register with an OHIP card then enter the queue to speak with a doctor. This new process allows physicians to offer virtual healthcare. Telemedicine is the delivery of healthcare using technology-whether that's text, audio or video.</p>










MENTAL HEALTH

[\(Back to Top\)](#)

<p>Associated Youth Services of Peel: AYSP</p> 	<p>Phone Counselling or through virtual portal – current clients. Messages will be picked at 905-890-5222</p> <p>Service during COVID-19</p>
<p>Peel Children & Youth Crisis Support 24/7</p> 	<p>Call: 416-410-8615</p> <p>More information</p>
<p>24.7 Crisis Support Peel Dufferin</p> 	<p>Call: 905-278-9036</p>
<p>Dufferin Child and Family Services</p> 	<p>Phone counselling available: Phone: 519.941.1530</p> <p>If you require the support of a clinician and had planned to attend our walk-in clinic on Wednesday, please instead call our office between 9-5 and we will connect you with a clinician. Our office number is 519-941-1530.</p> <p>https://dcafs.on.ca/important-information-about-dcafs-walk-in-mental-health-clinic/</p>
<p>Kids Help Phone: Home</p> 	<p>Text a Crisis Responder: 686868</p> <p>Coronavirus Resources</p>
<p>School Mental Health Ontario</p>	<p>NEW: Covid-19 Mental Health Resource Hub</p>



 <p>School Mental Health Ontario</p>	
<p>Tangerine Walk In</p> 	<p>To support you during this time, we are offering 45-minute telephone-based brief consultations on Wednesdays, beginning on April 1. Please click here to request an appointment.</p> <p>Please click here for more information about how we are responding to COVID-19.</p>
<p>Nexus Youth Services Youth Centre & Community Counselling Peel Region Ontario</p> 	<p>COVID-19 update: New</p>
<p>Family Counselling</p>	
<p>Catholic Family Services of Peel</p>  <p>Catholic Family Services PEEL • DUFFERIN</p>	<p>Office walk-ins are closed. Providing support services on the telephone</p> <p>Website or call 905-450-1608 ext. 112</p>
<p>Family Services of Peel</p> 	<p>Daily walk-in clinic suspended. Daily phone “call-in” counselling and support offered. Currently call-ins are Monday through Friday 9am-5pm. Website or call: 905-453-5775.</p>

 FIND OTHER SERVICES (Back to Top)	
<p>Services in Ontario (Peel Region) by Topic</p> 	<ul style="list-style-type: none"> ● 24/7 Community Information and Referral helplines <ul style="list-style-type: none"> ○ Specialized websites and directories ○ Professional Training ○ Funding
<p>311 is the contact for city/municipal services navigation.</p>	<p>311 Brampton</p> <p>311 Mississauga</p>

