

NEW! DPCDSB, ABSENCE REPORTING

SafeArrival



Spring 2021

The **Dufferin-Peel Catholic District School Board** has implemented a **new student absence reporting system** that will make it easier for you to report your child's absence from school. This new system is called **SafeArrival**.

With **SafeArrival**, you are asked to report your child's absence in advance using any of the following three convenient options:

1. **Using your mobile device**, download and install the **SchoolMessenger app** from the Apple App Store or the Google Play Store (or from the links at <https://go.schoolmessenger.ca/#/home>)

- The first time you use the app, select **Sign Up** to create your account.
- Select **Attendance** then **Report an Absence**.

2. Use the **SafeArrival website**, <https://go.schoolmessenger.ca/#/home> .

- The first time you use the website, select **Sign Up** to create your account.
- Select **Attendance** then **Report an Absence**.

3. Call the toll-free number **1.844.435.3440** to report an absence using the automated phone system.

For Student Being Late to School or Early Departure from School

- The automated message will prompt you to enter ABSENCE for student, and will ask if the student be ABSENT today, tomorrow etc.
- **To this question, please say 'yes'** to absent as the next question will be to enter the type of absence and will give you options of full day, late, early departure leave and return.

- **The above 3 options are available 24 hours/day, 7 days a week.**
- **Future absences can be reported at any time.**
- **NOTE: For absences greater than five consecutive days, please call your child's school directly.**

Remember to: Please report absences in advance using **SafeArrival** instead of sending notes or calling/emailing the school.

Please note: **There is a change to the current process of communicating unexplained absences to the parents/guardians of secondary school students.**

- The notifications for unexplained absences will still be sent out at 6:00 pm; However, you will now receive an early notification through the **SafeArrival** system, if your child has an unexplained absence from period 1.
- Also new, Parents/guardians will be able to provide a reason for that day's absence up until 11:00 p.m. using one of the three options listed above.
- As always, the expectation is that you report your child's absence in advance to avoid receiving notifications of unexplained absences.

Helpful resources for using the new **SafeArrival** absence reporting system have been posted on the school's website. From the school's main page go to the left column of the screen & select

Quick Links > NEW Process for Reporting Student Absences.

or go to <https://www.dpcdsb.org/parents/absence-reporting>

Thank you for your patience and cooperation as we implement this new system.