

STUDENT ACCESS FROM PERSONAL DEVICE

VERSION 11

Many board resources such as Google Classroom and Office 365 can be accessed on personal devices via the internet. For a list of internet accessible applications visit the student dashboard found here:

<https://students.dpcdsb.org/>

To access internal board resources from a personal device you will need to use Citrix Workspace. Use the links below to get Workspace up and running on your personal device.

[Method 1 – Workspace App on Windows 10 and Windows 11](#)

[Method 2 – Workspace App on MacOS](#)

[Method 3 – Workspace Store app on Windows 10 and 11 s mode](#)

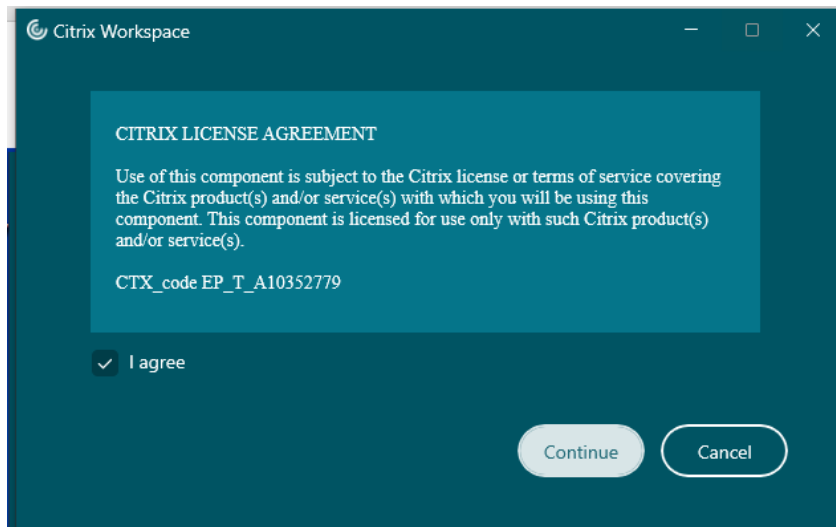
[Method 4 – Workspace app on Chromebooks](#)

Method1 – Citrix Workspace on Windows

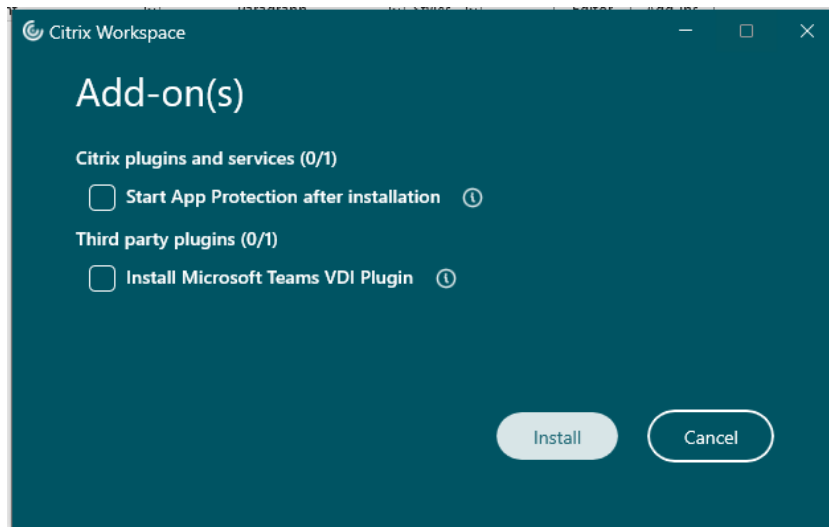
1. Go to <https://www.citrix.com/downloads/workspace-app/> and select Workspace App for Windows
2. Download the current release
3. Once downloaded, launch the Citrix Workspace installer
4. Click Continue



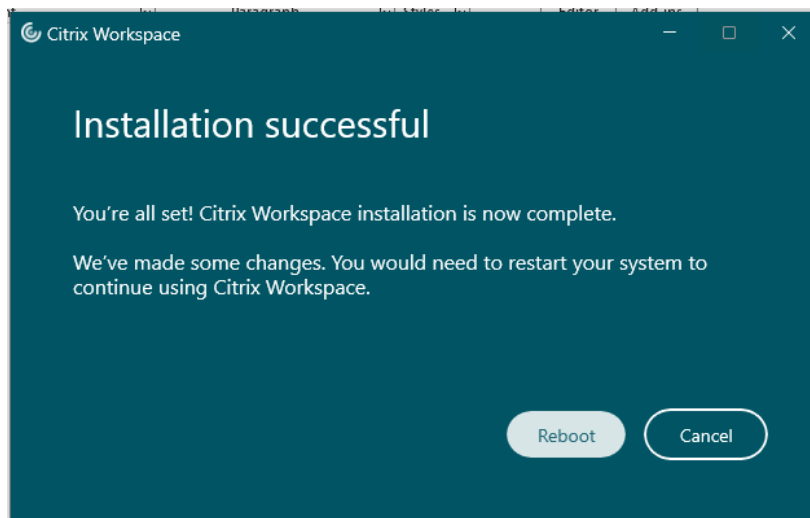
5. Click I Agree and Continue



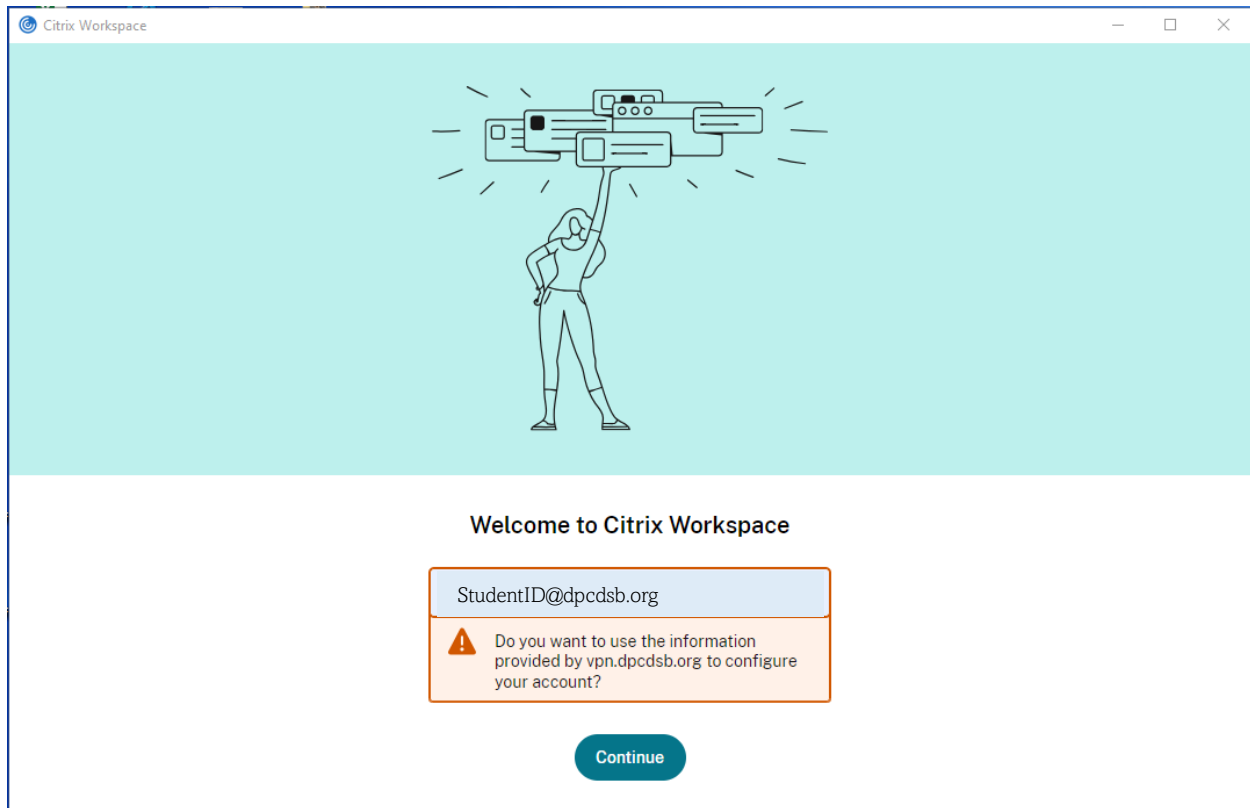
6. Don't select any add-ons. Click Install.



7. Reboot after installation.



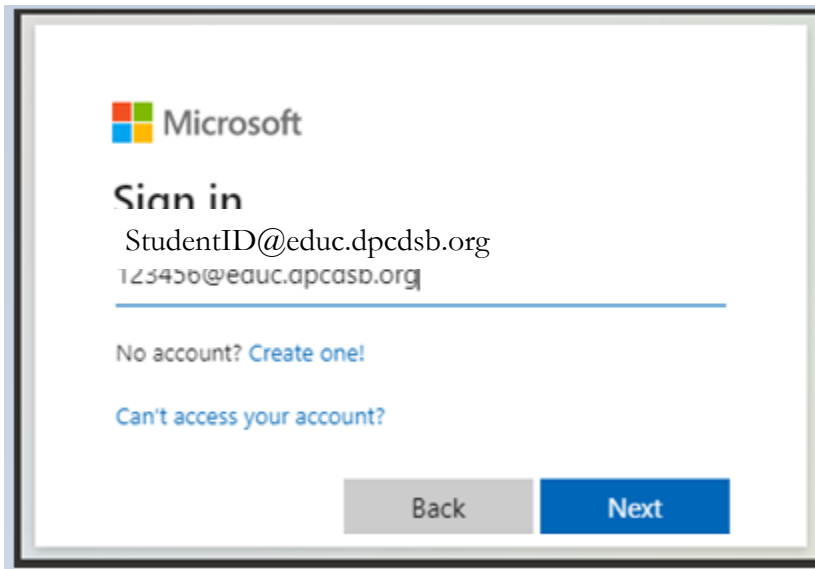
8. Following reboot, start Citrix Workspace and enter **StudentID@dpcdsb.org** and Continue. When you receive the prompt below, click Continue again.



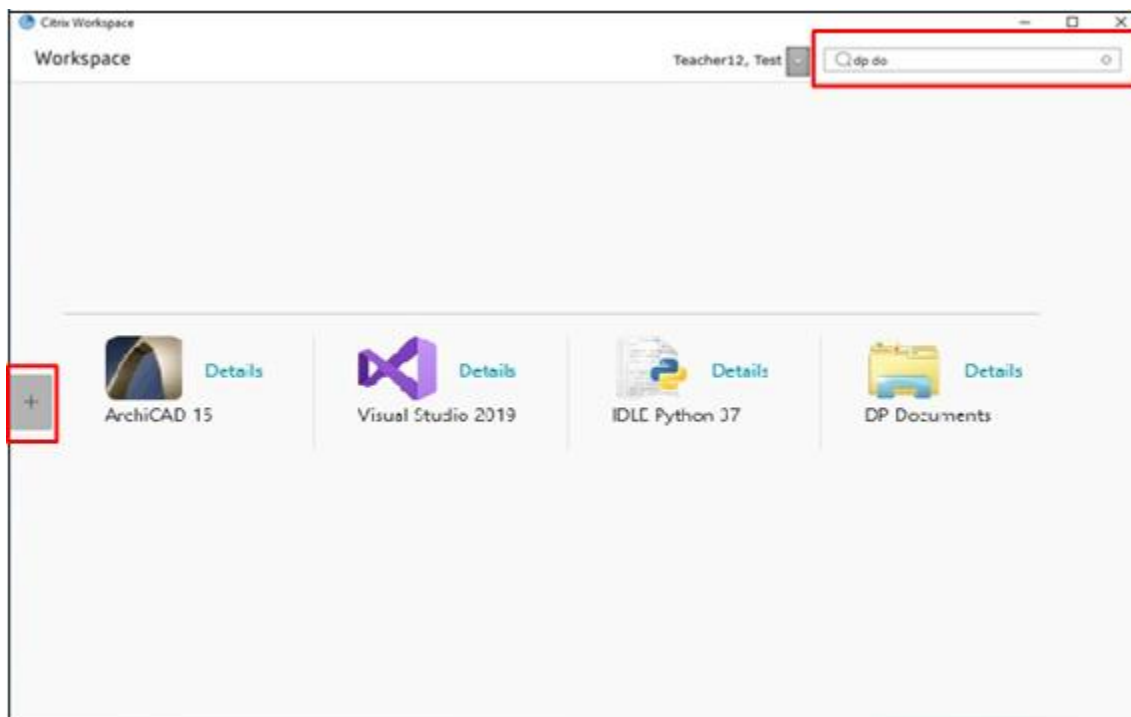
Note: If you receive an error when entering your student ID try one of the following:

- a) If you are connected to DPWifi, enter **storefront.educ.dpcdsb.org**
- b) If you are connecting remotely enter **vpn.dpcdsb.org**

9. At the Microsoft sign in prompt, sign in with **StudentID@educ.dpcdsb.org**



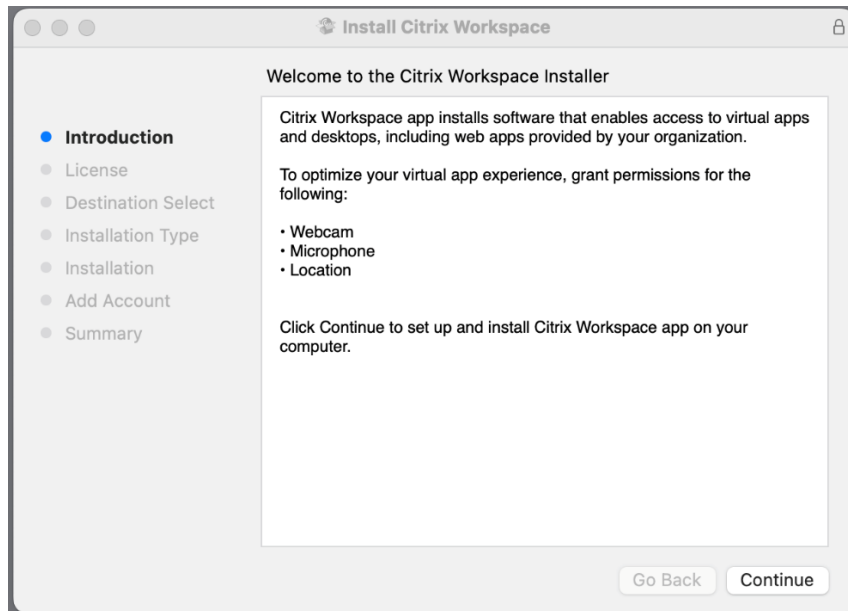
10. To customize your Workspace to show your favorite applications, click on the + button on the left. Alternatively, just type the name of the application you need in the search bar on the top-right of the Workspace window. Click to select the application(s) you wish to add to your landing page.



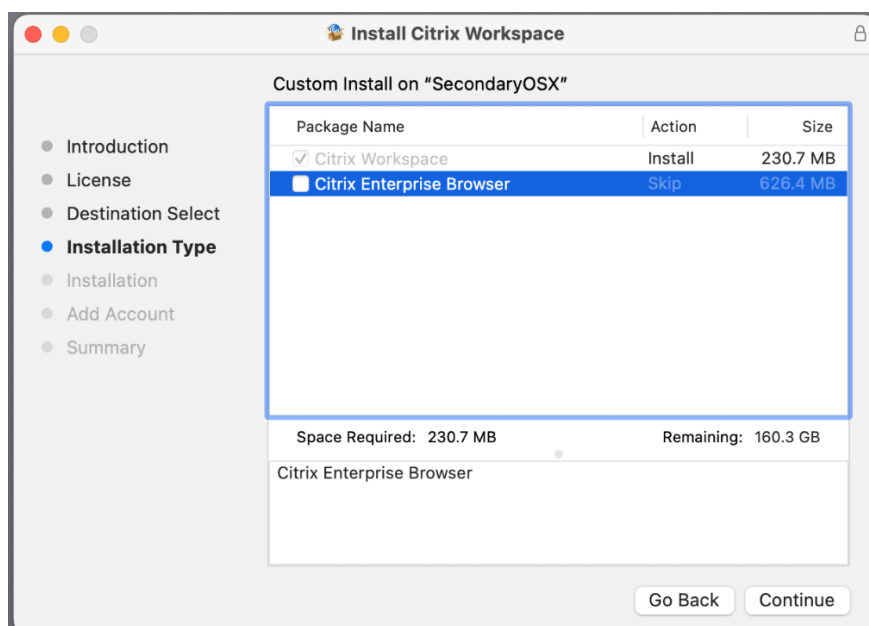
Method 2 – Citrix Workspace on macOS

Note: The steps below are intended for use on or above macOS 12.7.5, 13.6.7, 14.4, 15.0 or 26.0. Computers running older operating system releases, prior to March 2024, may be unable to establish secure communications with DP CDSB servers.

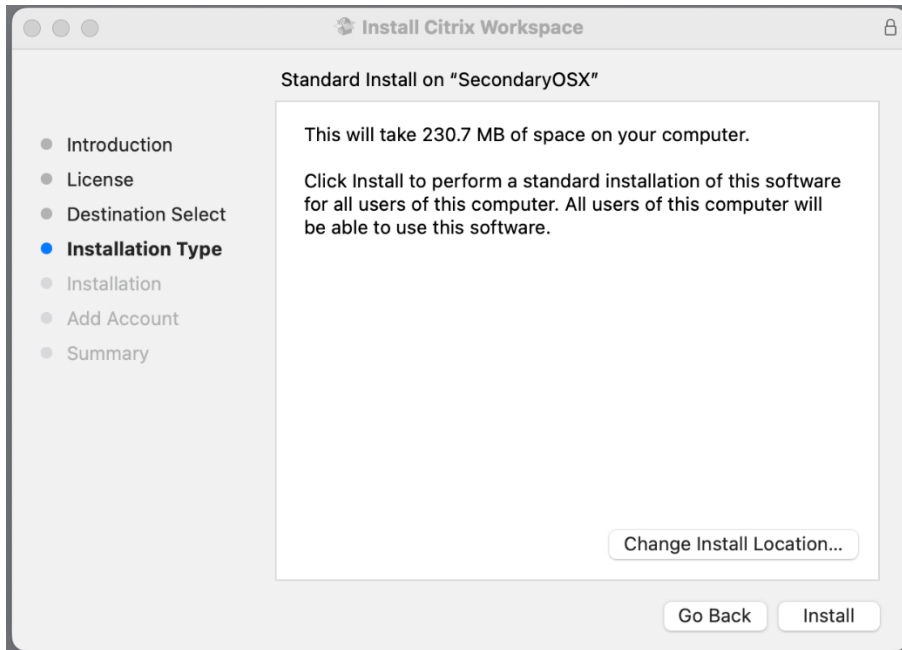
1. Go to <https://www.citrix.com/downloads/workspace-app/> and select Workspace App for Mac
2. Download the current release
3. Once downloaded, launch the Citrix Workspace installer
4. Click Continue



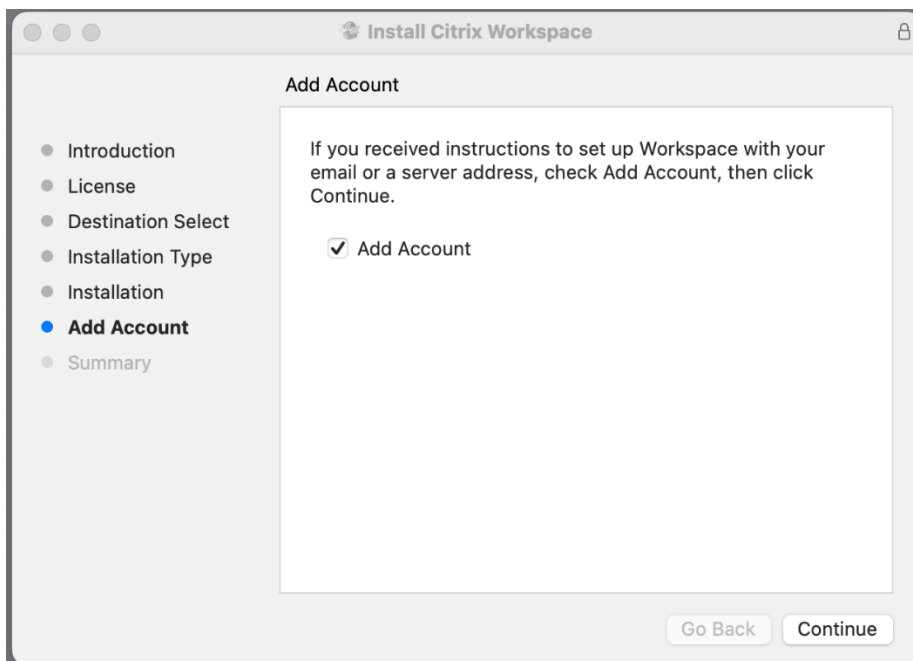
5. Deselect Citrix Enterprise Browser and Continue



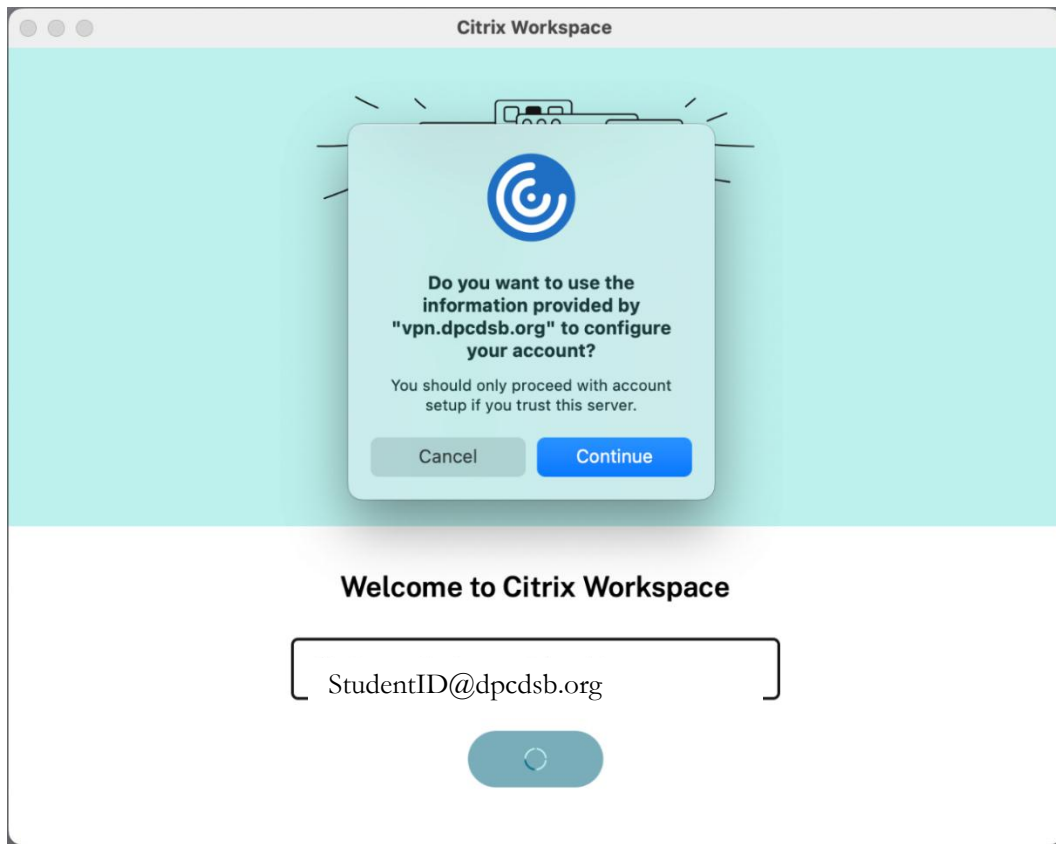
6. Install



7. Add Account and Continue



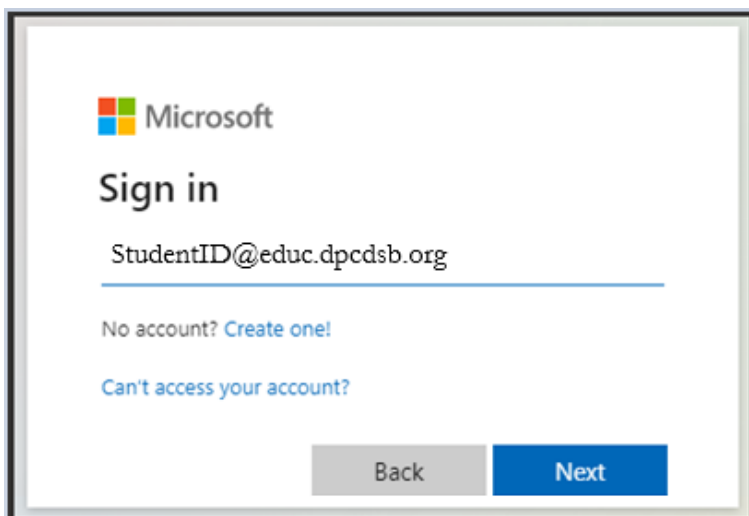
8. Enter your **StudentID@dpcdsb.org** and Continue. When you receive the prompt below, click Continue again.



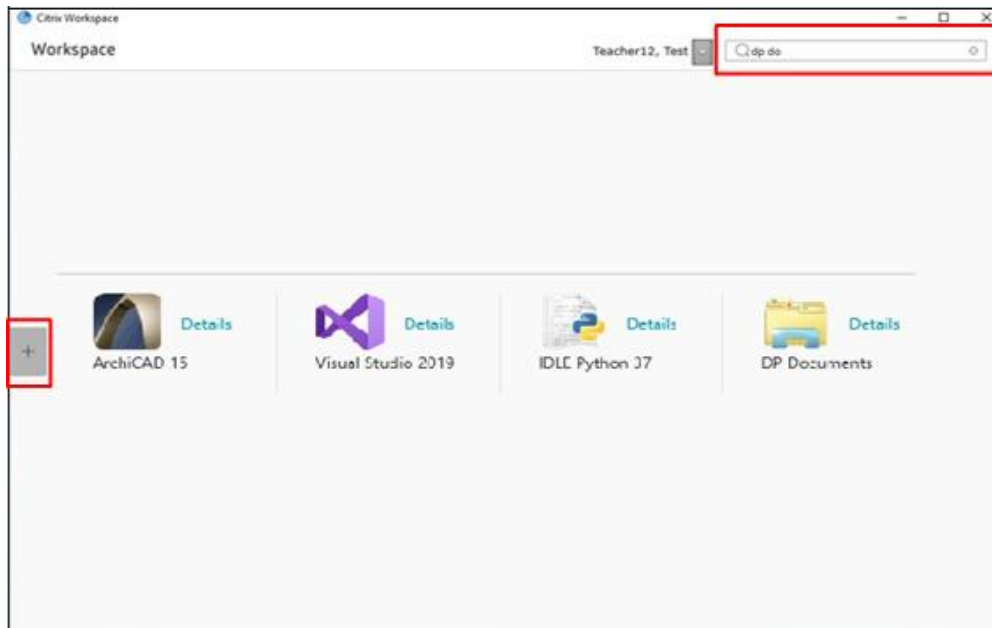
Note: If you receive an error when entering your email address try one of the following:

- a) If you are connected to DPWifi, enter **storefront.educ.dpcdsb.org**
- b) If you are connecting remotely enter **vpn.dpcdsb.org**
- c) If errors persist, verify you're running macOS is version 12.7.5, 13.6.7, 14.4, 15.0, 26.0 or higher

11. At the Microsoft sign in prompt, sign in with **StudentID@educ.dpcdsb.org**



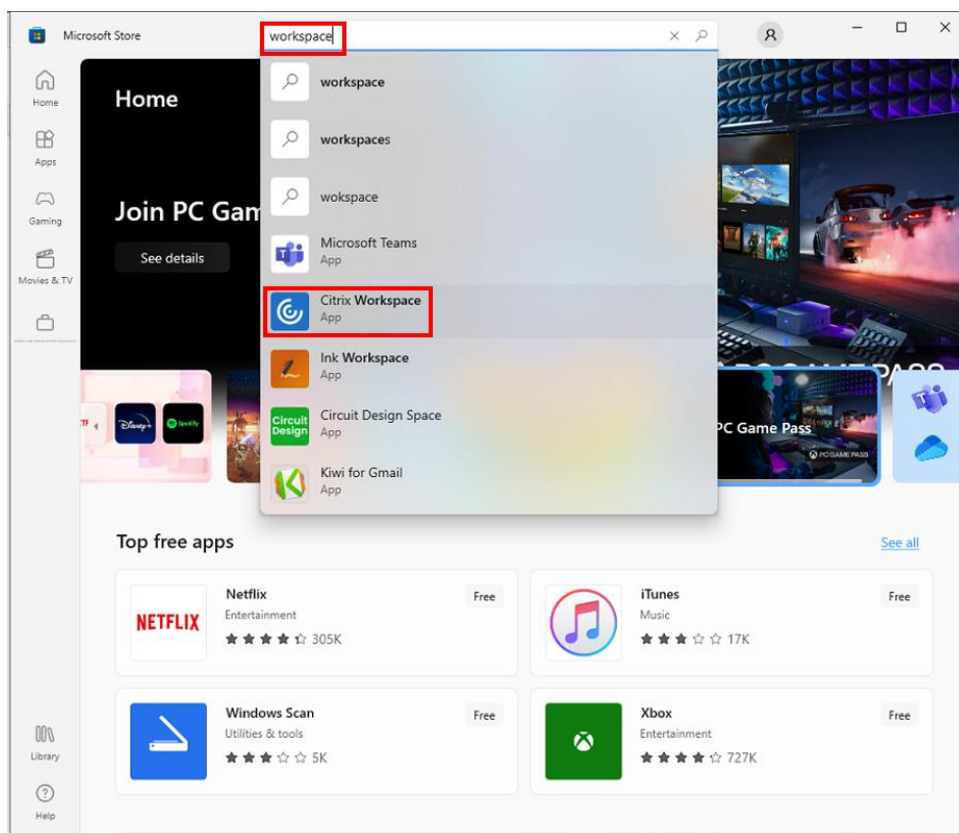
9. To customize your Workspace to show your favorite applications, click on the + button on the left. Alternatively, just type the name of the application you need in the search bar on the top-right of the Workspace window. Click to select the application(s) you wish to add to your landing page.



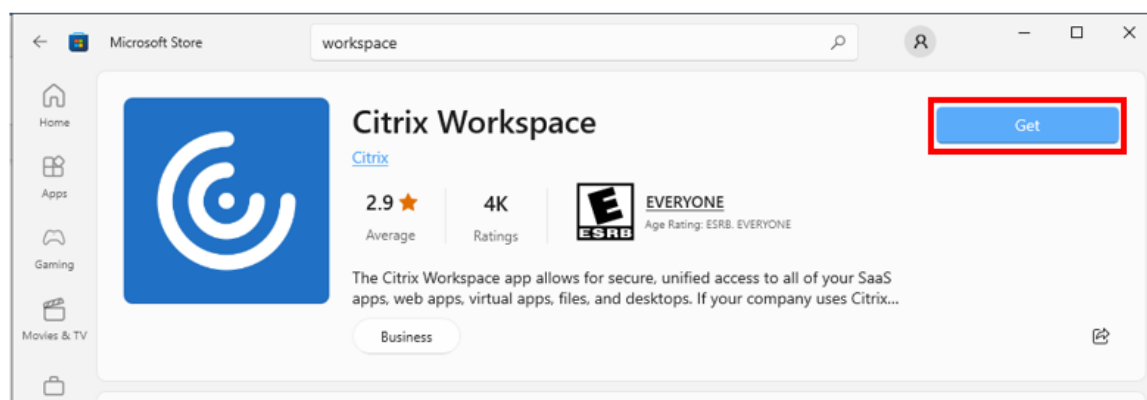
Method3 – Citrix Workspace app from Microsoft Store

For computers running Windows 10 or 11 in s mode, Citrix Workspace must be installed from the Microsoft Store.

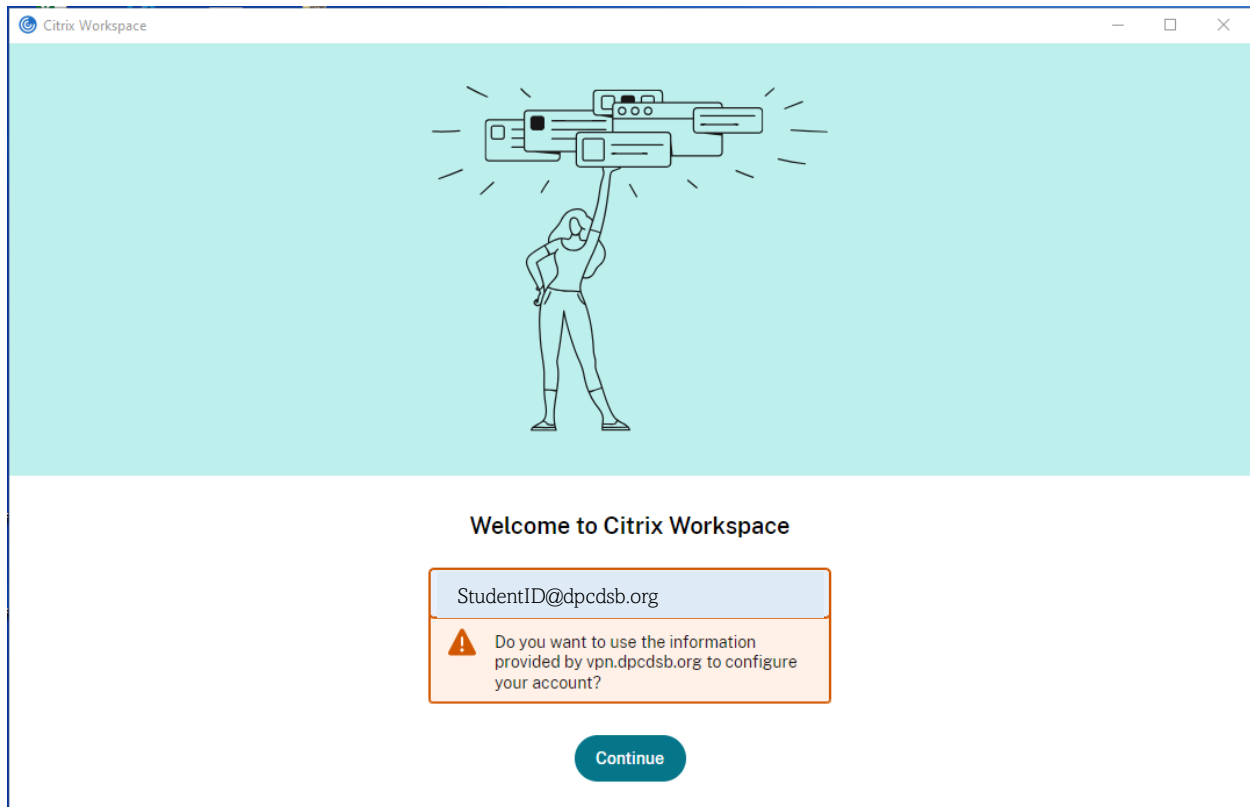
1. Open the Microsoft Store and search for the Citrix Workspace app



2. Get Citrix Workspace



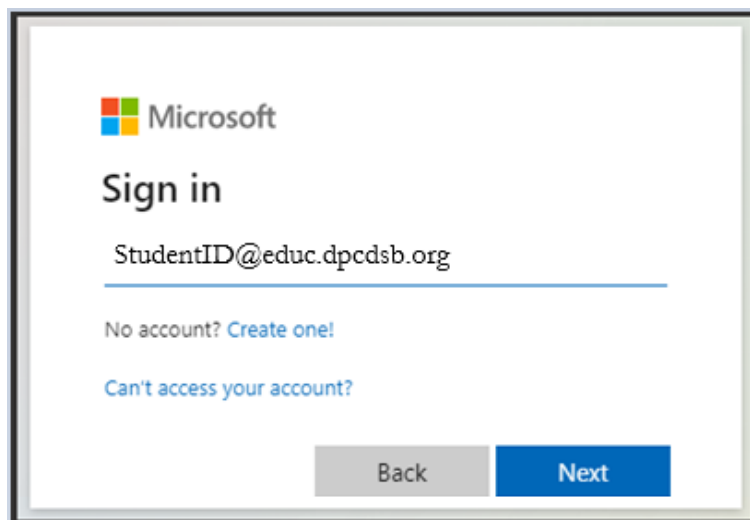
12. Run Citrix Workspace and enter **StudentID@dpcdsb.org** and Continue. When you receive the prompt below, click Continue again.



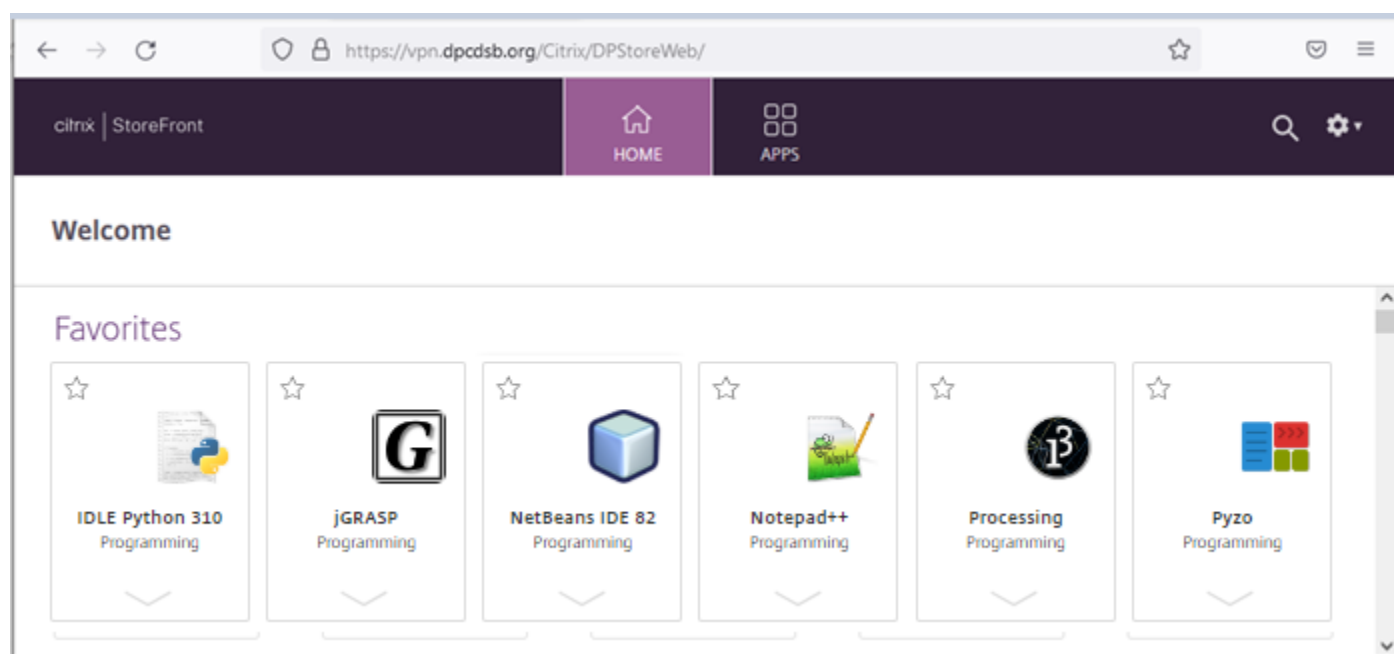
Note: If you receive an error when entering your student ID try one of the following:

- c) If you are connected to DPWifi, enter **storefront.educ.dpcdsb.org**
- d) If you are connecting remotely enter **vpn.dpcdsb.org**

13. At the Microsoft sign in prompt, sign in with **StudentID@educ.dpcdsb.org**



3. Run your Citrix published applications as needed

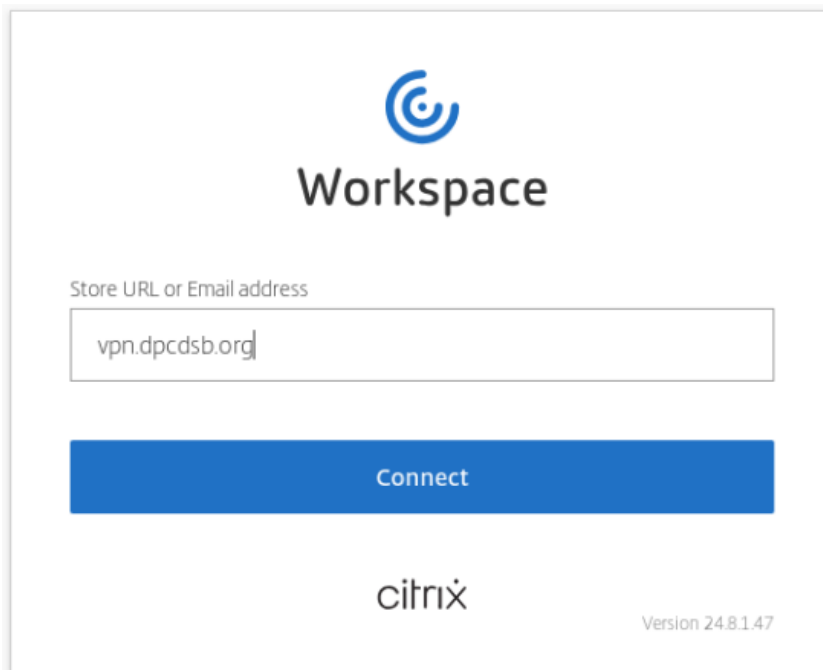


Method4 – Citrix Workspace app on Chromebooks

To use Citrix Workspace on a personal Chromebook from home as well as from DPWifi, you will need to set up two accounts. The first account will be created on your [initial connection](#). The [second account](#) will need to be setup separately.

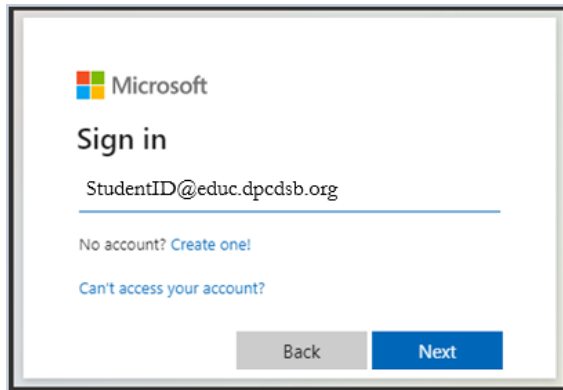
Initial connection – Citrix Workspace is not yet installed

1. Go to <https://www.citrix.com/downloads/workspace-app/> and select Workspace App for Windows
2. Download the Citrix Workspace app for ChromeOS
3. When redirected to the Chrome Web Store, select option to Add to Chrome
4. Run Citrix workspace and enter the address that applies to your current location
 - a) If you are working remotely, enter **vpn.dpcdsb.org**
 - b) If you are connected to DPWifi, enter **https://storefront.educ.dpcdsb.org/citrix/dpstoreweb**

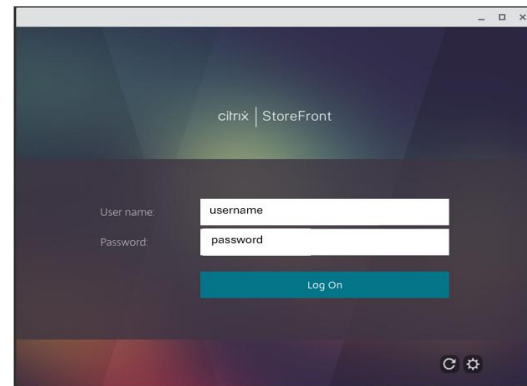


5. Sign in with StudentID@educ.dpcdsb.org when prompted.

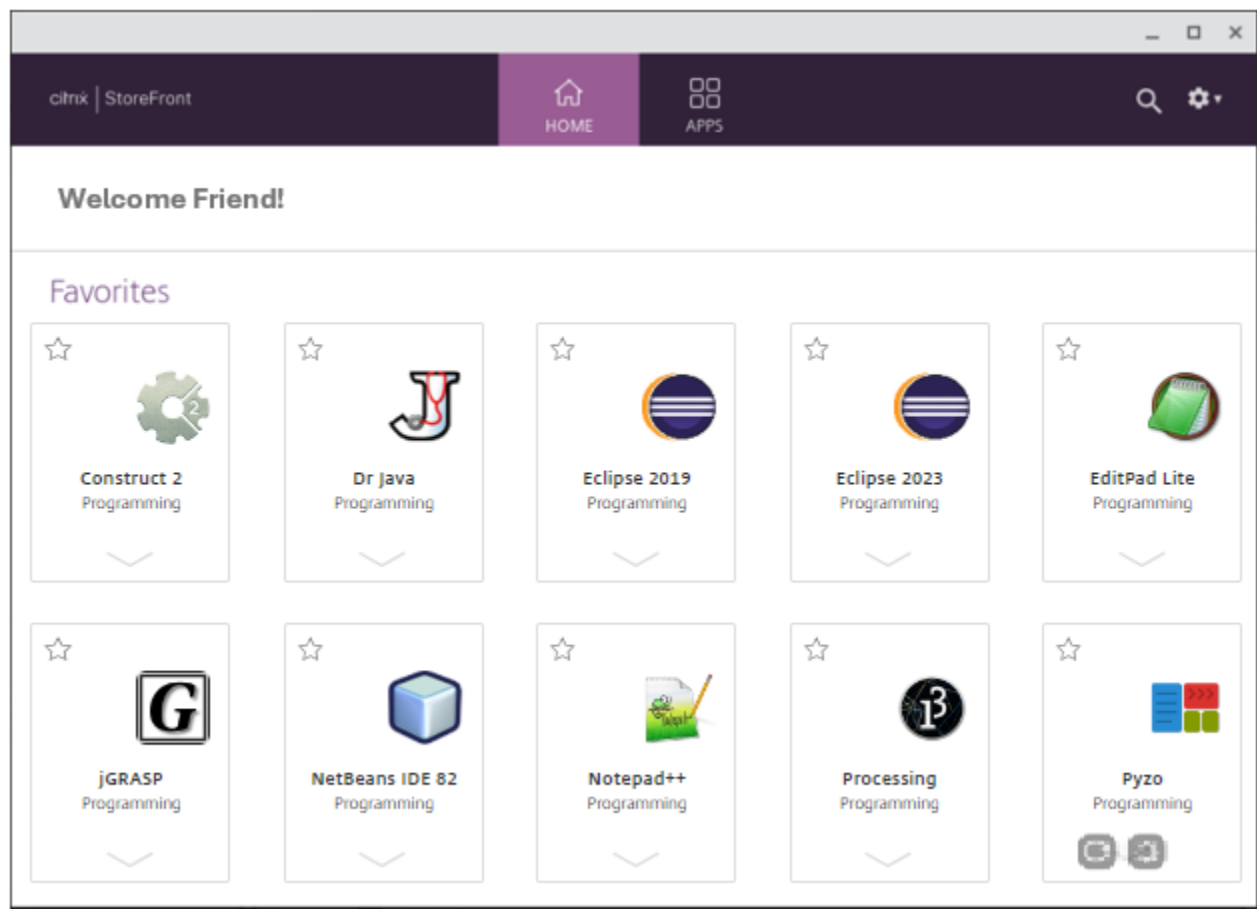
Remote sign in



DPWifi sign in



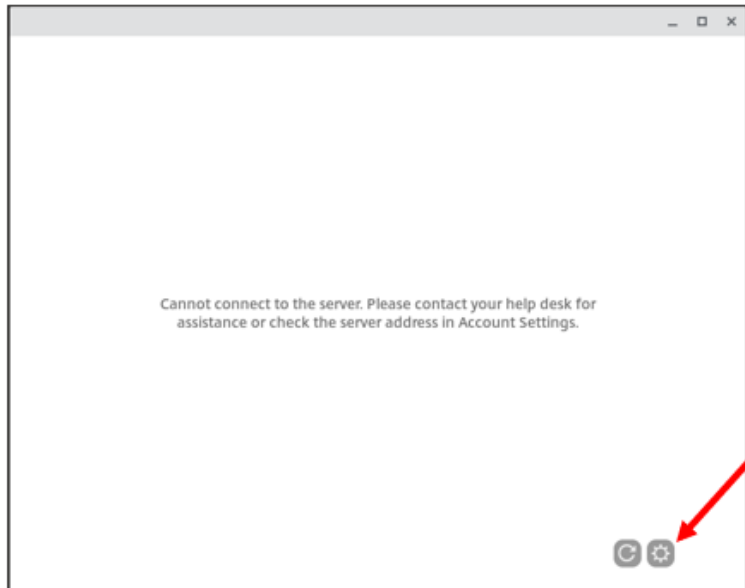
6. Run your Citrix published applications as needed.



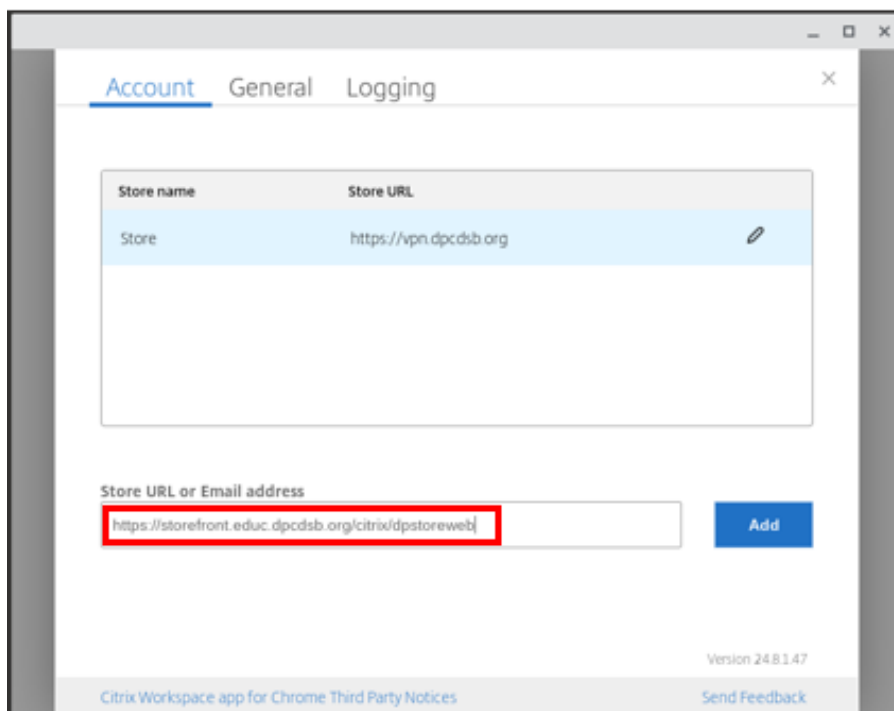
Second account – Citrix Workspace is already installed

If you installed Citrix Workspace at home, you will find that it doesn't connect to Citrix when you're on DPWifi. The same will be true if you installed Citrix on DPWifi and then attempt to access from home. Below are the steps required access from a second location.

1. Start Citrix Workspace and click the gear icon to access settings

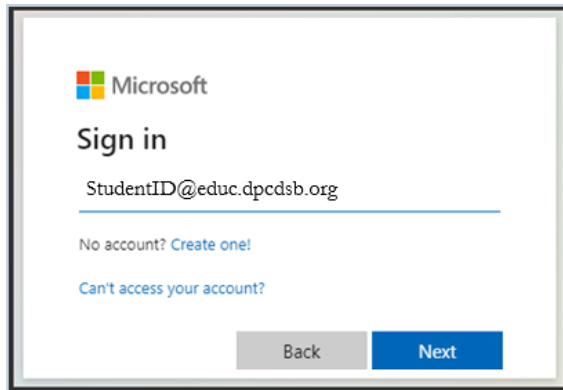


2. Under Store URL or Email address, enter the address that applies to your current location and click **Add**
 - a) If you are working remotely, enter **vpn.dpcdsb.org**
 - b) If you are connected to DPWifi, enter **https://storefront.educ.dpcdsb.org/citrix/dpstoreweb**

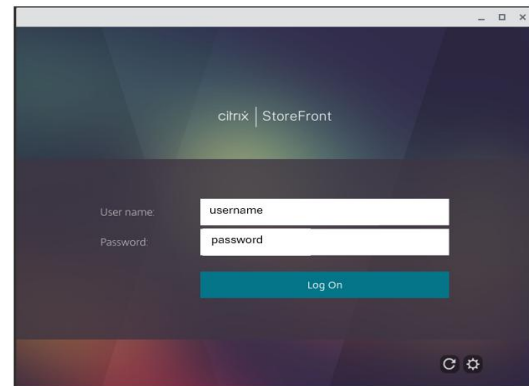


3. Sign in with StudentID@educ.dpcdsb.org when prompted.

Remote sign in



DPWifi sign in



7. Run your Citrix published applications as needed.

